

## Re: loading FP

**Source:**

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.client/2004-08/2583.html>

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**From:** Hugh Welford ([hugh.welford\\_at\\_btinternet.com](mailto:hugh.welford_at_btinternet.com))

**Date:** 08/15/04

Date: Sun, 15 Aug 2004 15:34:21 +0100

OK Chris – thanks for your help

I think it is an extensions problem, but I dont know enough technically to be able to sort it out. How are they installed in the first place? Can I disable IIS5 so that FP will connect with the remote server? My FP is part of Office premium – I have done repairs and re-installations to no avail.

Anyway, the situation is a bit urgent, and Dreamweaver still works. Will sort out FP later, and keep you in touch.

Hugh

"chris leeds" <[chris@nedp.net](mailto:chris@nedp.net)> wrote in message  
news:uS4UjWlgEHA.2492@TK2MSFTNGP10.phx.gbl...  
> *I'm at a loss. If nobody follows up on this thread, repost with your new  
> information.*  
>  
> *sorry*  
>  
> *What happens when you remove FrontPage from the add/remove programs in the  
> "control panel", then re-install it?*  
>  
> *also, I had a similar problem with fp 03 and it required me to do some  
> updates both on the OS (windows update) and also Office update. You  
should  
> check both of these things too.*  
>  
>  
> --  
> *Chris Leeds,*  
> *Microsoft MVP FrontPage*  
>  
> *The email address on this posting is a "black hole". I got tired of all  
the  
> spam.*  
> *Please feel free to contact me here:*  
> <http://nedp.net/contact/>

> --  
>  
>  
> *"Hugh Welford" <hugh.welford@btinternet.com> wrote in message  
> news:ObHrvIigEHA.3916@TK2MSFTNGP11.phx.gbl...*  
> > *Hi Chris,*  
> >  
> > *Did all that but no go I'm afraid.*  
> >  
> > *There were no .web files and no to delete. I removed ALL the webs from  
> > inetpub/wwwroot and still no load. Uninstalled and re-installed FP  
again –*  
> > *still no load.*  
> >  
> > *I wonder if the FP extemsions are properly installed? I dont know enough  
> to*  
> > *verify this. How do you install them anyway?*  
> >  
> > *Is it possible to disable IIS5 so that FP searches for the extensions on  
> the*  
> > *remote web server instead? If it loads, then it would have to be the  
> > extensions on the local server causing the problem.*  
> >  
> > *Thanks for any help*  
> >  
> > *Hugh*  
> >  
> >  
> > *"chris leeds" <chris@nedp.net> wrote in message  
> > news:O2ZQ3WWgEHA.2416@TK2MSFTNGP10.phx.gbl...*  
> > > *No Sweat!*  
> > > *Post back if it doesn't work.*  
> > >  
> > > --  
> > > *Chris Leeds,*  
> > > *Microsoft MVP FrontPage*  
> > >  
> > > *The email address on this posting is a "black hole". I got tired of  
all*  
> > *the*  
> > > *spam.*  
> > > *Please feel free to contact me here:*  
> > > *<http://nedp.net/contact/>*  
> > > --  
> > >  
> > >  
> > > *"Hugh Welford" <hugh.welford@btinternet.com> wrote in message  
> > > news:u#6fhRWgEHA.3932@TK2MSFTNGP09.phx.gbl...*  
> > > > *great chris – thanks*  
> > > >  
> > > >

>>>> "chris leeds" <chris@nedp.net> wrote in message  
>>>> news:uSKMbyVgEHA.3416@TK2MSFTNGP09.phx.gbl...  
>>>>> go into IIS management console and delete the offending web.  
>> hopefully  
>>>> this  
>>>>> will allow FrontPage to open.  
>>>>>  
>>>>> there is also a routine for clearing up FrontPage problems and it  
>> should  
>>>>> make FrontPage forget the last web opened. I'll paste it below:  
>>>>> 9. In Windows Explorer, find and delete all FP Temp Files.

By

>>>> default,  
>>>>> these reside in C:\Documents and Settings\username\Local  
>>>>> Settings\Temp\FrontPageTempDir.  
>>>>> 10. In Windows Explorer, find and delete all hidden \*.web  
> files  
>>>>> 11. In Windows Explorer, find and delete the cmdui.prf file.  
>>>>>  
>>>>>  
>>>>> the above steps pasted from:  
>>>>> <http://www.interlacken.com/winnt/tips/tipshow.aspx?tip=24>

>>>>>  
>>>>>  
>>>>> --  
>>>>> Chris Leeds,  
>>>>> Microsoft MVP FrontPage  
>>>>>  
>>>>> The email address on this posting is a "black hole". I got tired

of

>> all  
>>>> the  
>>>>> spam.  
>>>>> Please feel free to contact me here:  
>>>>> <http://nedp.net/contact/>

>>>>> --  
>>>>>  
>>>>>  
>>>>> "Hugh Welford" <hugh.welford@btinternet.com> wrote in message  
>>>>> news:#mAnW6UgEHA.3548@TK2MSFTNGP09.phx.gbl...  
>>>>>> Hi  
>>>>>>  
>>>>>> Using FP 2000 as part of office 2000 premium with XPPro and  
IIS5.  
>>>>>>>  
>>>>>>> XP hung so rebooted. FP will now not load, giving the message  
>>> "Microsoft  
>>>>>>> FrontPage application file has encountered a problem and needs  
to  
>>> close.

>>>>> We  
>>>>> > are sorry for the inconvenience."  
>>>>> > Nice that they are sorry, but not very helpful.  
>>>>> >  
>>>>> > Have re-installed Office entirely, but no solution.  
> Re-installation  
>>>>> signals  
>>>>> > a problem with one of the webs, saying I should remove  
>>>>> > www\\_vti\\_pvt\services.cnf – but such a file is not there.  
>>>>> >  
>>>>> > Where do I go from here? Is there some way of disabling/deleting  
> the  
>>>> webs  
>>>> so  
>>>>> > that FP can come in unimpeded (cant rename inetpub)  
>>>>>>  
>>>>> > Thanks for your help  
>>>>>>  
>>>>> > Hugh  
>>>>>>  
>>>>>>  
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>>>>>  
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>>  
>  
>