

microsoft.public.frontpage.client: Re: Can't open a second page or link without a Fault causing FP to

Re: Can't open a second page or link without a Fault causing FP to

Source:

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.client/2004-07/2316.html>

From: Thomas A. Rowe (tarowe_at_mvps.org)

Date: 07/13/04

Date: Tue, 13 Jul 2004 01:39:39 -0400

Ok, did you install FP2002 after or before installing the Office XP Apps and if after install Office XP, have you re-applied the Office XP Updates?

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Thomas A. Rowe (Microsoft MVP - FrontPage)

WEBMASTER Resources(tm)

<http://www.ycoln-resources.com>

FrontPage Resources, WebCircle, MS KB Quick Links, etc.

=====
To assist you in getting the best answers for FrontPage support see:

<http://www.net-sites.com/sitebuilder/newsgroups.asp>

"Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
news:6DB15928-83FD-4A13-AB81-BCE458867836@microsoft.com...

> FP 2002

>

>

> "Thomas A. Rowe" wrote:

>

> > Which version of FP you working with?

> >

> > --

> > =====

> > Thomas A. Rowe (Microsoft MVP - FrontPage)

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> >

> > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message

> > news:A036B0E0-F073-4073-A675-553BB8EA1449@microsoft.com...

> > > One more clue. I installed FP on yet another computer. This differs from the other two in t
it

> > has Office 2000 on it instead of Office 2002. Otherwise it is also a WinXP machine with all o
the

> > latest patches. The only other difference is that it did not have a copy of Mozilla Firefox

> > installed (the other two did, although I uninstalled it from one of those and uninstalled and

> > reinstalled FP just in case something there might have caused this...but no change).

> > >

> > > Bottom line, I shared the web directory and connected to it from this third machine and it
works

> > fine. No problems opening up the existing site. So it's apparently not a problem with the

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> > pages/folders themselves, but something to do with FP and its interaction with the OS or other
> > programs (OfficeXPsp3? or Firefox...these are the only two new programs/patches that are on the
two
> > machines that throw the fault, that are not on the machine that works or the old original
> > workstation.)
> > >
> > > Are there any reported conflicts between FP and OfficeXpsp3 or Firefox?????
> > >
> > > -sd
> > >
> > > "Hofendis" wrote:
> > >
> > > > <sigh> The directory was apparently a mixed bag of read only and not read only
files/folders. I
> > cleared the tab for all files, folders and subfolders, checked; then went back to the beginning
&
> > cleared all *vt's, cache, temp, etc. No luck. As soon as I added the nav bar it crashed out
again
> > same way.
> > >
> > > > -sd
> > > >
> > > > "Stefan B Rusynko" wrote:
> > > >
> > > > > Using Windows Explorer Make sure the folders / files you "moved" do not have any read o
> > attributes still set (if moved from a CD)
> > > > >
> > > > > --
> > > > >
> > > > > _____
> > > > > SBR @ ENJOY (-: [Microsoft MVP - FrontPage]
> > > > > "Warning - Using the F1 Key will not break anything!" (-;
> > > > > To find the best Newsgroup for FrontPage support see:
> > > > > <http://www.net-sites.com/sitebuilder/newsgroups.asp>
> > > > > _____
> > > > >
> > > > >
> > > > > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
> > news:3C29C8C7-923D-4513-87B6-1F28961F6680@microsoft.com...
> > > > > | Yes. I first added all of my top level pages to the navigation view, then added the n
bar.
> > Then after I'd had my next crash and
> > > > was trying to pin down where this was happening, went through these steps:
> > > > > |
> > > > > | 1. cleared everything as per your previous instructions (except for reinstalling IE
again)
> > > > > | 2. added top, left and bottom borders...and tested opening a few pages.
> > > > > | 3. added a graphic banner into the top border and tested.
> > > > > | 4. added a left side nav bar and tested...this is where the fault reappeared.
> > > > > | 5. after reopening FP, I removed the nav bar and retested...and could open multiple
pages
> > again.
> > > > > |
> > > > > | Unless there's some other coincidental thing going on, somewhere/somewhat this seems to
be
> > > related to the navigation. (I did
> > > > > recalculate hyperlinks several times during this process.) Is it possible that in moving
all
> > of the files/folders from the original
> > > > > machine's HDD to this one, something is deep in the background related to where everyth
> > lives?
> > > > > |

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> > > > | (All of my program data (for all programs) live in one main directory off the root. W
I
> > copied the data over, the entire
> > > > directory was copied. No names were changed in the process...all are legal with respect
> > no-spaces and punctuation. )
> > > > |
> > > > | Thx,
> > > > |
> > > > | -sd
> > > > |
> > > > | "Stefan B Rusynko" wrote:
> > > > |
> > > > | > Are you adding a nav bar based on Navigation
> > > > | > - do you have any pages in Nav view and are the file names (not titles in nav view)
legal
> > (w/o any punctuation or spaces in file
> > > > | > names)
> > > > | >
> > > > | >
> > > > | > _____
> > > > | > SBR @ ENJOY (-: [ Microsoft MVP - FrontPage ]
> > > > | > "Warning - Using the F1 Key will not break anything!" (-;
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> > > > | > _____
> > > > | >
> > > > | >
> > > > | > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
> > news:A5C4ED78-F40D-43A5-86C3-824AE02E77F7@microsoft.com...
> > > > | > | This was helpful... here's where I've ended up. I followed ALL of your instructio
and
> > ended up with a web folder with all of
> > > > | my
> > > > | > files, graphics, etc. I can open multiple pages with no fault.
> > > > | > |
> > > > | > | I find I can add back in the shared borders with no faults. However, as soon as I
add a
> > navigation bar to the shared borders,
> > > > | I'm
> > > > | > zapped with the same problem. If I then take out the navigation bar, I'm okay.
> > > > | > |
> > > > | > | Does this help?
> > > > | > |
> > > > | > | -sd
> > > > | > |
> > > > | > | "Stefan B Rusynko" wrote:
> > > > | > |
> > > > | > | > When you FTP'd it, did you include your old shared borders folder
> > > > | > | > - if so before you open it in FP rename the shared border files in the _borders
folder
> > > > | > | > - then delete any and all _vt* files/folders and _derived folders (if you had o
FTP'd
> > them)
> > > > | > | >
> > > > | > | > Then do some system clean up
> > > > | > | >
> > > > | > | > 1) In Windows Explorer Find and delete all FP Temp Files
> > > > | > | > Usually in C:\WINDOWS\Temp and %USERPROFILE%\Local Settings\Temp
> > > > | > | > 2) In Windows Explorer Find and delete all hidden *.web files
> > > > | > | > Usually in %USERPROFILE%\Application Data\Microsoft\Web Server Extensions\Cache
> > > > | > | > 3) Run a Repair on IE
> > > > | > | > (see http://support.microsoft.com/default.aspx?scid=318378 )
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> > > > | > | > 4) Install all Service Packs for your OS, IE, MS Office and your Video card
> > > > | > | > (Windows Update and Office Update sites, plus your video card supplier site)
> > > > | > | > 5) Clear your IE cache (temp files),
> > > > | > | > 6) Open your folder as a FP Web/Site and run a Tools Recalculate Hyperlinks
> > > > | > | >
> > > > | > | >
> > > > | > | > --
> > > > | > | >
> > > > | > | > _____
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> > > > | > | > "Warning - Using the F1 Key will not break anything!" (-;
> > > > | > | > To find the best Newsgroup for FrontPage support see:
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> > > > | > | > _____
> > > > | > | >
> > > > | > | >
> > > > | > | > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
> > news:350B7A5F-DA79-439C-B3D0-3E75BC62E3BC@microsoft.com...
> > > > | > | > | I put it into a plain non-web folder. Then in FP, did a 'convert to web' on t
> > folder.
> > > > | > | > |
> > > > | > | > | In the last hour, I installed a temporary copy of FP on my WinXP laptop and
copied
> > the web into the My Webs folder (as a
> > > > | > > subweb I
> > > > | > | > guess). The first page that I opened worked fine, then got the same error messa
when
> > opening a second page. What I'm
> > > > hoping is
> > > > | > | > that I've eliminated any OS or machine-specific problem??? What the machines ha
in
> > common is WinXPsp1, IE6sp1, OfficeXPsp3
> > > > and
> > > > | > > all
> > > > | > | > of the latest Windows OS and Office patches. I also tried opening another of m
> > websites, however, and it too caused a
> > > > fault in
> > > > | > > the
> > > > | > | > same way, so it doesn't 'appear' that it is simply a matter of a corrupted site
> > > > | > | > |
> > > > | > | > | The event viewer shows the following: Faulting application frontpg.exe versio
> > 10.0.2623.0, faulting module unknown,
> > > > version
> > > > | > | > 0.0.0.0, fault address 0x00037e00.
> > > > | > | > |
> > > > | > | > | This has been pretty consistent, except that the fault address varies.
> > > > | > | > |
> > > > | > | > | Does any of this ring any bells for you?
> > > > | > | > |
> > > > | > | > | -sd
> > > > | > | > |
> > > > | > | > | "Thomas A. Rowe" wrote:
> > > > | > | > |
> > > > | > | > | > Are you saying the you download the content directly into a open FP web or
that
> > you put it in a
> > > > | > | > | > folder on your HD, then open that folder via FP?
> > > > | > | > | >
> > > > | > | > | > The second way above is the correct way.
> > > > | > | > | >
> > > > | > | > | > --
> > > > | > | > | > =====
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> > > > | > | > | > Thomas A. Rowe (Microsoft MVP - FrontPage)
> > > > | > | > | > WEBMASTER Resources(tm)
> > > > | > | > | > http://www.ycoln-resources.com
> > > > | > | > | > FrontPage Resources, WebCircle, MS KB Quick Links, etc.
> > > > | > | > | > =====
> > > > | > | > | > To assist you in getting the best answers for FrontPage support see:
> > > > | > | > | > http://www.net-sites.com/sitebuilder/newsgroups.asp
> > > > | > | > | >
> > > > | > | > | > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
> > > > | > | > | > news:5F89FB98-CDC6-466B-A973-9E398F605F6D@microsoft.com...
> > > > | > | > | > > Nothing special...just a standard folder. I then did a 'convert to web' of
the
> > folder.
> > > > | > | > | > Unfortunately, when I then attempted to add a shared border, I got the same
'needs
> > to close' error.
> > > > | > | > | > Thoughts?
> > > > | > | > | > >
> > > > | > | > | > > -sd
> > > > | > | > | > >
> > > > | > | > | > > PS Thanks for sticking with me on this!
> > > > | > | > | > >
> > > > | > | > | > > "Thomas A. Rowe" wrote:
> > > > | > | > | > >
> > > > | > | > | > > > When you download the site via FTP to your computer, what folder did you
place
> > it in?
> > > > | > | > | > > >
> > > > | > | > | > > > The problem with publishing to a server that doesn't have the FP
extensions,
> > is that if you ever
> > > > | > | > | > > > loose your local copy and have download a copy via FTP back to your
machine,
> > is that you will
> > > > | > | > | > > have
> > > > | > | > | > > > reapply any themes, recreate your navigation structure/links and shared
> > borders.
> > > > | > | > | > > >
> > > > | > | > | > > > --
> > > > | > | > | > > > =====
> > > > | > | > | > > > Thomas A. Rowe (Microsoft MVP - FrontPage)
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> > > > | > | > | > > > =====
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> > > > | > | > | > > >
> > > > | > | > | > > > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
> > > > | > | > | > > > news:810843FA-7640-4E83-BB89-C8F739EDBB28@microsoft.com...
> > > > | > | > | > > > > I've been trying to follow his advice, but as I wrote, my hosting server
is
> > an ftp server and
> > > > | > | > | > > > does
> > > > | > | > | > > > > not allow me to attach to it via http, so I can't publish from the live
site.
> > I DID, however,
> > > > | > | > | > > > use
> > > > | > | > | > > > > WS-FTP to download the site to my computer...but lost the navigation &
shared
> > borders. As soon
> > > > | > | > | > > > as I
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> > > > | > | > | > > attempted to add a shared border back in to these pages, I got the same
> > "Frontpage has
> > > > | > | > | > encountered a
> > > > | > | > | > > problem and needs to close' message.
> > > > | > | > | > > >
> > > > | > | > | > > > I'm really stuck. I need to update our .org site and am off the air
until I
> > can find a fix to
> > > > | > | > | > > > this!
> > > > | > | > | > > >
> > > > | > | > | > > > -sd
> > > > | > | > | > > >
> > > > | > | > | > > > "Thomas A. Rowe" wrote:
> > > > | > | > | > > >
> > > > | > | > | > > > > See Jim Buyens reply to your prior post.
> > > > | > | > | > > > >
> > > > | > | > | > > > > --
> > > > | > | > | > > > > =====
> > > > | > | > | > > > > Thomas A. Rowe (Microsoft MVP - FrontPage)
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> > > > | > | > | > > > > =====
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> > > > | > | > | > > > >
> > > > | > | > | > > > > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in message
> > > > | > | > | > > > > news:1132EABE-1B0C-468D-BB6E-D3D06E6B2BAF@microsoft.com...
> > > > | > | > | > > > > > Can you help me understand why I can't use the same data folders
with
> > the new copy of FP?
> > > > | > | > | > > Is
> > > > | > | > | > > > there
> > > > | > | > | > > > > something behind the scenes going on that isn't obvious?
> > > > | > | > | > > > >
> > > > | > | > | > > > > > I can't pull down from the live site as it is an ftp site and FP
doesn't
> > seem to support
> > > > | > | > | > > that.
> > > > | > | > | > > > I
> > > > | > | > | > > > > did try publishing the site from the old directory, but trying to u
the
> > files in the new
> > > > | > | > | > > > folder
> > > > | > | > | > > > > causes the same fault.
> > > > | > | > | > > > >
> > > > | > | > | > > > > "Thomas A. Rowe" wrote:
> > > > | > | > | > > > >
> > > > | > | > | > > > > > You need to publish them either from the old machine or from th
live
> > site the new
> > > > | > | > | > > machine
> > > > | > | > | > > > in
> > > > | > | > | > > > > order
> > > > | > | > | > > > > > to maintain the web structure.
> > > > | > | > | > > > > >
> > > > | > | > | > > > > > --
> > > > | > | > | > > > > > =====
> > > > | > | > | > > > > > Thomas A. Rowe (Microsoft MVP - FrontPage)
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> > > > | > | > | > > > > > >
> > > > | > | > | > > > > > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in messag
> > > > | > | > | > > > > > news:603A6AB8-126B-42E4-9704-E42ACB34EB9A@microsoft.com...
> > > > | > | > | > > > > > > I installed Frontpage on the new computer, then moved all of
data
> > files to the new
> > > > | > | > | > > > computer
> > > > | > | > | > > > > as
> > > > | > | > | > > > > > well.
> > > > | > | > | > > > > > >
> > > > | > | > | > > > > > > One other problem found tonight. When opening web pages in
IE6SP1, I
> > seem to be
> > > > | > | > | > getting an
> > > > | > | > | > > > > > occasional 'debug' error that points to a java line. I don't ha
> > enough expertise to
> > > > | > | > | > know
> > > > | > | > | > > > if
> > > > | > | > | > > > > there
> > > > | > | > | > > > > > is any relation to the Frontpage fault. <?>
> > > > | > | > | > > > > > >
> > > > | > | > | > > > > > > -Steve
> > > > | > | > | > > > > > >
> > > > | > | > | > > > > > > "Thomas A. Rowe" wrote:
> > > > | > | > | > > > > > >
> > > > | > | > | > > > > > > > How did you move the site from the old computer to the new
> > computer?
> > > > | > | > | > > > > > >
> > > > | > | > | > > > > > > --
> > > > | > | > | > > > > > > =====
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> > > > | > | > | > > > > > > > "Hofendis" <Hofendis@discussions.microsoft.com> wrote in
message
> > > > | > | > | > > > > > > > news:6DA6905A-7998-45C1-AADE-E2D0833EA201@microsoft.com...
> > > > | > | > | > > > > > > > > Yikes! All of a sudden, I can't open any second page in
> > Frontpage 2002 or click on
> > > > | > | > | > a
> > > > | > | > | > > > link
> > > > | > | > | > > > > > without
> > > > | > | > | > > > > > > > getting a fault causing Frontpage to close. I did move my
sites to
> > a new computer a
> > > > | > | > | > > > couple
> > > > | > | > | > > > > of
> > > > | > | > | > > > > > weeks
> > > > | > | > | > > > > > > > ago and reinstalled Frontpage 2002 with all of the current
> > updates. Used it
> > > > | > | > | > > > > > > > succesfully
> > > > | > | > | > > > > > > > with

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