

microsoft.public.frontpage.client: Re: FP2003 Crashes on Everything.

Re: FP2003 Crashes on Everything.

Source:

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.client/2004-05/5547.html>

From: Bill Rivers (*bill_at_msn.com*)

Date: 05/27/04

Date: Thu, 27 May 2004 01:40:23 GMT

Hi Stefan,

in addition to doing the KB articles I did your 7 steps. One or two days FP 2003 will work fine and then some days or instances I still get "FrontPage has encountered a problem and needs to close. We are sorry for the inconvenience."

It doesn't seem to matter if I start one program or another or only FP alone. I cannot induce the error above and it seems to happen randomly or at least I see no pattern.

Prior to your 7 steps I did extensive troubleshooting, several times repair, install and uninstall FP 2003 along with several times install and uninstall Office 2003 but no joy.

BILL

"Stefan B Rusynko" <sbr_enjoy@hotmail.com> wrote in message news:uK\$DLnKQEHA.3140@TK2MSFTNGP11.phx.gbl...

> *Have you also tried the usual repairs in the sequence below:*

> *1) In Windows Explorer Find and delete all FP Temp Files in the folder FrontPageTempDir*

> *Usually in C:\WINDOWS\Temp and %USERPROFILE%\Local Settings\Temp*

> *- in FP 2003 they are in*

> *%USERPROFILE%\Local Settings\Temporary Internet Files\FrontPageTempDir*

> *2) In Windows Explorer Find and delete all hidden *.web files*

> *Usually in %USERPROFILE%\Application Data\Microsoft\Web Server Extensions\Cache*

> *3) In Windows Explorer Find and delete the file hidden file CMDUI.PRF*

> *Usually in %USERPROFILE%\Application Data\Microsoft\FrontPage\State*

> *4) Run a Repair on IE*

> *(see <http://support.microsoft.com/default.aspx?scid=318378>)*

> *5) Install all Service Packs for your OS, IE, MS Office and your Video card*

> *(Windows Update and Office Update sites, plus your video card supplier site)*

> *6) Open FP and Disable or Uninstall any FP Addins,*

Re: FP2003 Crashes on Everything.

> 7) *Open your FP Web/Site and run a Tools Recalculate Hyperlinks*
>
>
> --
>
> _____
> *SBR @ ENJOY (-: [Microsoft MVP – FrontPage]*
> *"Warning – Using the F1 Key will not break anything!" (-;*
> *To find the best Newsgroup for FrontPage support see:*
> *<http://www.net-sites.com/sitebuilder/newsgroups.asp>*
> _____
>
>
> *"John Rivers" <europe_fm@msn.com> wrote in message*
news:%239c4hbEQEHA.2216@TK2MSFTNGP12.phx.gbl...
> *| Looks like FP 2003 has retrogressed to FP version 1 when there were so*
many
> *| problems. FP 2003 crashes for me as well. It seems unpredictable and not*
> *| related to opening another file or anything. I installed FrontPage*
2003
> *| last week*
> *| along with Office Professional 2003 and Onenote 2003. Every thing works*
fine
> *| except FrontPage. Apparently randomly, the window opens a message window*
> *| pops up stating "FrontPage has encountered a problem and needs to close.*
We
> *| are sorry for the inconvenience." I have tried starting it in safemode,*
> *| running the repair, uninstalling, reinstalling, installing on another*
> *| partition and then it randomly crashes somethings . I have Windows XP*
> *| Professional version 2002 sp 1.*
> *|*
> *| I did the following (Microsoft Knowledge Base Article – 829562) which*
> *| helped for a few days but then went back to the same errors:*
> *|*
> *| Error Message When You Try to Start FrontPage 2003*
> *| View products that this article applies to.*
> *| SYMPTOMS*
> *| When you start Microsoft Office FrontPage 2003, you may receive the*
> *| following error message:*
> *|*
> *| Microsoft FrontPage has encountered a problem and needs to close. We are*
> *| sorry for the inconvenience.*
> *|*
> *|*
> *| This seems to be the only KB article on the subject but I don't seem to*
be
> *| the only one with the problem.*
> *|*
> *| Thanks*
> *|*
> *|*

microsoft.public.frontpage.client: Re: FP2003 Crashes on Everything.

> /
> / *anonymous@discussions.microsoft.com* > wrote in message
> / *news:A6698F1E-27A2-492E-8DA2-7838CDDDA5DF@microsoft.com...*
> / > *Its not just photo gallery that crashes this program....I'm up to 5*
> / *crashes so far today and I 'm very, very sick of it. I have plenty of*
> / *memory and room on this computer and IE is the only other program open.*
> / > *My last crash I was deleting table cells.....*
> / >
> / > ----- *Ahmad Al Safi* wrote: -----
> / >
> / > *I stored only one image in my Website and used in Photo*
> / > *Gallry. When I wanted to remove it, FP crashes. This*
> / > *happened when using blank page, inserting web component,*
> / > *or photogallery template, with one image and more than one.*
> / > *I badly need to use photo gallery in my web site.*
> / > *Any help?*
> / >
> /
> /
> /
>
>