

Re: Webs Unlimited and J-Bots – No Support

Source:

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.addins/2008-04/msg00017.html>

- *From:* Jens Peter Karlsen <jpkarlsen@xxxxxxxx>
 - *Date:* Tue, 29 Apr 2008 16:36:46 +0200
-

And what good do you think it does to post that here?
You should send it to their support along with a credit card statement showing the purchase.

Regards Jens Peter Karlsen.

On Mon, 28 Apr 2008 22:00:04 -0500, "med211" <jkerry@xxxxxxxxxxxxx> wrote:

Here is what happens to your account when trying to re-download. Well I think is is very sad that after you taking my money that I can not get the programs I paid for and even shows up in my account as being paid with the account and order numbers.

Here FOR YOUR INFORMAITON THE FULL ORDER PAGE. I THINK IS IS ALL A CRAMP OF
***** WHEN YOU SAY YOU CAN NOT FIND MY ORDER. THAT I PAID JUST UNDER
\$100.00 FOR.

Invoice

Webs Unlimited, Inc.
17191 Oak Valley Road
Crescent
IA 51526
United States
wusales1@xxxxxxxxxxxxxxxxxxxxx
<http://www.websunlimited.com>

Billing Address Shipping Address

Re: Webs Unlimited and J-Bots – No Support

Name
Address .
City
Location MS,
Zip/PostCode
Phone
Company
Shipping USPS
Payment Credit Card
Store Comments None
Customer Comments None
Qty Item Description Sub Total
1 JBP-04 – \$89.95 (Download)
\$89.95
1 JBP-04 – \$89.95 (Download)
\$89.95
Sub Total: \$95.90
Shipping: \$0.00
Tax: \$0.00
*Adjustment: \$0.00
Total: \$95.90
*Adjustment : N/A

----- Original Message -----

From: Webs Unlimited Support
To: Sent: Monday, April 28, 2008 8:42 PM
Subject: [2DD-0FA5A77C-CEDA] SPAM-MED: Download

I can find no record that you purchased J-Bots Plus 2004

If I may be of further assistance, please let me know.

Thank you,

Mike
Customer Service
NEW – Expression Web Products
<http://www.j-moves.com>
<http://www.panemanager.com>
E-Commerce
<http://www.candypress.com>
FrontPage
<http://www.websunlimited.com>

Re: Webs Unlimited and J-Bots – No Support

From:
Sent: Mon, 28 Apr 2008 15:02:19 -0500
To: "Webs Unlimited Support" <wusupport1@xxxxxxxxxxxxxxxxxxxx>
Subject: SPAM-LOW: Re: [2DD-0FA5A77C-CEDA] SPAM-MED: Download

I understand that part. But each time I try to download J-Bots Plus 2004 it brings JB02 for downloading. I want the 04 version.

Thank you

----- Original Message -----

From: Webs Unlimited Support
To:
Sent: Monday, April 28, 2008 12:49 PM
Subject: [2DD-0FA5A77C-CEDA] SPAM-MED: Download

That is what is available for your download.

JBP-04 = J-Bots Plus 2002
JBP-05 = J-Bots Plus 2004

If I may be of further assistance, please let me know.

Thank you,

Mike
Customer Service
NEW – Expression Web Products
<http://www.j-moves.com>
<http://www.panemanager.com>
E-Commerce
<http://www.candypress.com>
FrontPage
<http://www.websunlimited.com>

From: "
Sent: Mon, 28 Apr 2008 10:42:18 -0500
To: "Webs Unlimited Support" <wusupport1@xxxxxxxxxxxxxxxxxxxx>
Subject: SPAM-LOW: Re: [2DD-0FA5A77C-CEDA] SPAM-MED: Download

I was not looking for JB05. I was in need of JBot 04.

Here is my orders from my account on your website.

[View Cart | Checkout | Account]

Your Account

» Update Account » Logoff

Your Orders

Order Number	Order Date	Total	Order Status
WU-509443	4/5/2006	\$34.99	Paid
WU-497426	9/5/2004	\$39.95	Paid
WU-497424	2/5/2004	\$95.90	Paid
WU-497425	1/28/2004	\$24.95	Paid

----- Original Message -----

From: Webs Unlimited Support

To:

Sent: Monday, April 28, 2008 8:21 AM

Subject: [2DD-0FA5A77C-CEDA] SPAM-MED: Download

Jeff,

I can find no record of your purchase of JBP-05 J-Bots Plus 2004.

If I may be of further assistance, please let me know.

Thank you,

Mike

Customer Service

NEW – Expression Web Products

<http://www.j-moves.com>

<http://www.panemanager.com>

E-Commerce

<http://www.candypress.com>

FrontPage

<http://www.websunlimited.com>

From: "Jeff "
Sent: Sat, 26 Apr 2008 08:42:36 –0500
To: <wusupport1@xxxxxxxxxxxxxxxxxxxx>
Subject: SPAM–MED: Download

ORDER NUMBER :WU–497424

NAME :Jeff

SUBJECT :Download

MESSAGE :

I have tried to redownload my purchased JBots 2004 due to a harddrive failure. But each time I get the JBot02 download.
Where can I get my JB04 download.