

E-mail body not shown on OWA access

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.misc/2004-12/0002.html>

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Here is one for you.

I am running an Exchange 2003 server on Windows 2000 SP4. Just today, when viewing certain e-mail via our OWA access, you can view the sender and title but the message body is empty and colored the same as the border of the page. This occurs with senders both internal and external to the company. It is only one Exchange server and there are no FE servers.

This is where it gets good.

With the mail opened, if you click Reply suddenly you can view the body of the e-mail, type a response and all is well. The thing that really makes this odd is that if you use the browser Back buttons to return to your main view and then re-open the mail after initially opening it and clicking Reply, the body is now visible.

There seems to be no consistency concerning browser (IE6, Opera and Firefox all recreate the problem) and all of the IIS Services and Exchweb permissions seem correct. The e-mails having issues are both HTML mails and standard text mails.

Thank you in advance for your assistance.