

Re: You do not have permission to send to this recipient.

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Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.general/2006-08/msg00213.html>

- *From:* "Kevin Longley" <kwlongley@xxxxxxxxxxxxxxx>
 - *Date:* Wed, 30 Aug 2006 17:47:39 -0400
-

You can enter the fqdn of whatever your public mx record is in the Fully Qualified domain name field. No need to change anything else in that page. Check out the help on the page and it may make it clearer for you. Do I think you get rejections because of reverse dns – maybe. I have seen issues like this however even after making the suggested change you may still see ndr's. I have no explanation nor have I seen any. Making this change is pretty benign – if it doesn't work you can easily change it back.

"COB" <COB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:5EC44AE6-8A6F-4518-8E84-43DC65A8BD2A@xxxxxxxxxxxxxxxxxxx>

In ESM under smtp properties under delivery then advanced i see:
maximum hop count = 30
masquerade Domain: {blank}
Fully Qualified domain name: mailservername.domain
Smart host: {blank}
Perform reverse dns lookup on incoming messages: unchecked
configure external dns servers: configure – add –ip address {Blank}

are you saying i need to remove my mailserver fqdn from here? Are you saying i need to add the cable reverse ptr to the masquerade domain or fqdn?

Is this happening to me because mail administrators have checked the "Perform reverse dns" AND is that something I need to do for whatever reason
so i start rejecting other vendors mail?

Not following but really need you to elaborate because this looks close.

"Kevin Longley" wrote:

On your smtp virtual server, in esm, you can change the fqdn to the external fqdn mx record. I am off site so I can't give you the exact steps but it

Re: You do not have permission to send to this recipient.

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is
the same property page that contains the masquerade domain field. Once
done
that is what will appear in the message header. Try it and let me know.

"COB" <COB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:333090A7-62E1-48FE-B9E9-4D160787D587@xxxxxxxxxxxxxxxxxxxx

Kevin – looks like the reverse dns is pointing at the isp not
my
internal
exchange server so it "thinks" that we are trying to relay
because it
is
originating on our domain but when reversed its pointing to
the isp's
domain?
Could that be happening?

My domain is: city.mo.us
My ip is: 24.X.X.X

Answer:
24.X.X.X PTR record: 24-X-X-X.static.city.mo.cable.com.
[TTL 86400s]
[A=24.X.X.X]

Because it doesnt see my server when reversed, it assumes
relay?
The ISP confirms that they have a reverse dns record set. Is
this the
typical behavior? Can it get out of sync somehow?

"COB" wrote:

I went to DNSSTUFF.com and ran a reverse
dns on the exchange servers
static
ip and it says it has an answer and references
an address from my isp
so
think that looks ok.

"Kevin Longley" wrote:

Do you have a reverse
pointer record setup for your
public mail
exchanger

Re: You do not have permission to send to this recipient.

Re: You do not have permission to send to this recipient.

record?

"COB"

<COB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:C6FAA65E-8554-4533-AA4E-FB3C9CDE994A@xxxxxxxxxxxxxxxxxxxx

Yes this is
an NDR
that i
received
after
sending a
message.
Now I
was
able
to find an
older
message he
had sent to
me and
"reply" and
that
did
not
incur
an NDR so
assuming it
went thru
with no
problems.

I cannot
replicate
this error.

We do have
problems
with a few
domains.
earthlink.net
has been a
problem
and another
local
domain. It
doesn't
seem to be
consistent.

Re: You do not have permission to send to this recipient.

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The
message
yesterday
was to a
Cisco
employee
and it
bounced
with
unable
to
relay. We
have gone
over and
over the
relay
information
on
micorsoft
and
we
do not feel
we are
relaying. I
think it is
somehow
related to
the
fact
that
we have an
Exchange
server
inhouse and
have an ISP
doing the
MX
and
dns
maintenance.
Oh and we
are using a
Cisco PIX
506e which
I have
seen
articles
related to
making
changes to
it but since

Re: You do not have permission to send to this recipient.

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it is not
consistent,
we
don't
feel
this is an
issue.

"Rbartle"
wrote:

Is
this
an
NDR
from
a
message
you
are
sending?
Can
you
replicate
this
Error?
Is
it
only
to
certain
domains?

"COB"
wrote:

You
do
not
have
permission
to
send
to
this
recipient.
For
assistance,
contact

Re: You do not have permission to send to this recipient.

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your
system
administrator.
<mail.domain.us
#5.7.1
smtp;550
5.7.1
<jsmith@xxxxxxxx>...
Relaying
denied>

We
have
an
internal
Exchange
2003
server.
Our
ISP
hosts
the
DNS
and
MX
record
for
our
mail
server.
We
have
done
everything
we
can
to
make
sure
we
are
not
relaying.
Mail
seems
to
go
in
and
out
ok

Re: You do not have permission to send to this recipient.

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but
every
once
in
awhile
we
get
the
above
message.

Could
it
be
that
larger
organizations
"think"
we
are
relaying
because
it
originates
from
our
server
passes
to
another
at
the
ISP
level
then
moves
it
on?
Why
is
this
happening?

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