

## RE: Strange characters in "Subject" line

---

*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.general/2005-10/msg00063.html>

---

- *From:* v-mqiu@xxxxxxxxxxxxxxxxxxxxxx (Martin Qiu [MSFT])
  - *Date:* Tue, 11 Oct 2005 07:16:19 GMT
- 

Hello,

Thank you for posting here!

According to your description, I understand this issue to be as follows:

Some alien characters will be added to the subject of the outgoing email intermittently.

If I have misunderstood your concern, please let me know.

Before we go any further, please obtain the following information so that we can narrow down the root cause of the issue. Your patience is appreciated!

1. This issue may be related to some types of firewalls or antivirus program or third party add-ins. Please firstly refer to the following Knowledge Base article to make sure you have configured antivirus program correctly in the Exchange 2003 Server side, and also temporarily uninstall all add-ins on the Exchange Server.

823166 Overview of Exchange Server 2003 and antivirus software  
<http://support.microsoft.com/?id=823166>

2. Please let me know the exact symptom you encountered. Are the alien characters added into the subject of the outgoing email in sender's Sent Items or recipient's Inbox?

3. Does the issue occur when the email is sent to the external recipients or the internal recipients?

4. What is the version of Operation system you currently use both in the client and server side?

5. Drag the problematic email message to desktop and there will be MSG file. Then, send this MSG file to me at v-mqiu@xxxxxxxxxxxxxxxx for further investigation. Note: Please use WinZip to compress the files before you send them to me.

RE: Strange characters in "Subject" line

If anything in my email is unclear, please feel free to let me know. I am happy to assist you and look forward to hearing from you.

Regards,

Martin Qiu  
Microsoft Online Partner Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.

=====

Business–Critical Phone Support (BCPS) provides you with technical phone support at no charge during critical LAN outages or "business down" situations. This benefit is available 24 hours a day, 7 days a week to all Microsoft technology partners in the United States and Canada.

This and other support options are available here:

BCPS:

<https://partner.microsoft.com/US/technicalsupport/supportoverview/40010469>

Others: <https://partner.microsoft.com/US/technicalsupport/supportoverview/>

If you are outside the United States, please visit our International Support page:

<http://support.microsoft.com/common/international.aspx>

=====

This posting is provided "AS IS" with no warranties, and confers no rights.

.

- 
- Prev by Date: [\*\*\*Re: Exchange2003 Schema Question\*\*\*](#)
  - Next by Date: [\*\*\*Picture in offline address book\*\*\*](#)
  - Previous by thread: [\*\*\*Re: Strange characters in "Subject" line\*\*\*](#)
  - Next by thread: [\*\*\*RE: Strange characters in "Subject" line\*\*\*](#)
  - Index(es):
    - ◆ [\*\*\*Date\*\*\*](#)
    - ◆ [\*\*\*Thread\*\*\*](#)