

Erratic DNS messages when sending email

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We recently migrated to Exchange 2000 from GroupWise 5.5. The server running Exchange is Win2k and its external interface is through our ISA server. The Exchange server has external DNS server assignments as provided from our ISP. It is also assigned our internal DNS server, which is assigned as a secondary DNS server, and which only does internal resolution. The ISA server has the same external DNS server assignments. Everything works fine for the most part, however, on several occasions users get undeliverable messages stating the following:

"The destination server for this recipient could not be found in Domain Name Service (DNS). Please verify the email address and retry. If that fails, contact your administrator."

After trying to send the same message after a few tries, the message finally gets sent successfully (so in all the cases it was never a wrong email address).

Can anyone shed some light on this?