

Re: Printing images from Outlook 2003

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.clients/2004-07/0024.html>

From: Wocka (*warrick.fergisonospamplease_at_hotmail.com*)

Date: 07/01/04

Date: Thu, 1 Jul 2004 12:56:08 +1000

Gidday all,

I have figured out the issue. After much searching on the internet there was a Technet article Q271562 that shows a file mshtml.dll has to be of a certain version. the PC's that I checked who had this issue had an older version than the 6.0.2714.2700.

Even after updating to IE6 it didn't change this file.
I renamed the old one and copied a later file over and worked perfectly.

[Search Keywords for Google]

Outlook print box X images

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Wocka

"Wocka" <warrick.fergisonospamplease@hotmail.com> wrote in message
news:2kemliFlhcqsU1@uni-berlin.de...

> Gidday,

>

> We have just migrated from Lotus Notes to Outlook 2003. Out of 50 people
> about 6 cant' print the images that are in the email. They get a red X in
> a

> box and no image. But they can see the image in the email when they view
it.

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> This is mainly print screens that users send to each other.

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> Anyone know how to get around this?

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> Wocka

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