



Re: Connection Filtering rejecting all emails

That's not many, but OK.

saying that the originator is on the Blacklist.  
Both machine are SBS servers and I have  
gone over them to make sure  
they are not set up differently than the ones I  
have setup and are  
working.

Here is what I have set up:

Display name: Spamhaus  
DNS Suffix of Provider: zen.spamhaus.org

I like them....

Customer Error Message to Return: The IP  
address %0 was rejected by  
the Realtime Block List provider %2.

I also like to set up a custom message to return ...saying what  
yours does, but appending "...if you believe this is in error,  
please call our office at (main phone number)."

I have rules aslso set up for list.dsbl.org,  
bl.spamcop.net, and  
dnsbl.njabl.org.

I wouldn't use those, myself. I use zen.spamhaus.org alone.

I made sure the public IP address and A  
record for the mail server

You mean, the receiving Exchange server, right?

Yes.

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forward and reverse to each other.

That's fine, but won't be relevant here...

I also made sure that the IP addresses of both my and the problem machines are not on the any of the blacklists (tested via dnsgoodies.com.)

Maybe that's not the best place to look? Always check on the blocklist provider's website.

It yields the same results.

Here is the message I get back in the bounce (with some some small edits):

Your message did not reach some or all of the intended recipients.

Subject: Test for Bounces  
Sent: 9/15/2007 11:34 AM

The following recipient(s) could not be reached:

administrator@nopenadanoway on  
9/15/2007 11:34 AM  
You do not have permission to send to this recipient.  
For assistance, contact your system administrator.  
<mail.nopenada.com #5.7.1 smtp;550 5.7.1  
\$.\$.85.2 has  
been blocked by list.dsbl.org>

The message seems pretty clear to me – did you check dsbl.org ?

<http://dsbl.org/main>

<http://dsbl.org/listing>

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It shows no listing for the IP reported in the email.

Hmmm. Well, I still can't see how this would be a problem with your Exchange server. I would stop using these RBLs, and just stick with spamhaus, myself. There's not going to be any useful logging in here, as far as I know (one of the main reasons I much prefer Vamsoft/ORF)

It doesn't matter which one I have active. They all reject (including Spamhaus.)

Masking IPs/domain names makes it more difficult to troubleshoot.

Anyone experienced this that could point me in the right direction?

Thanks,

Peter

Bottom line, don't use RBLs maintained by the overzealous. It's better to get spam than to reject legit business mail.

Another, easier-to-manage, option would be to use Vamsoft's ORF instead of configuring your RBLs and other filtering in the Exchange server directly – it's got very good logging, whitelisting, and so forth, which Exchange alone doesn't have. You can still use the RBLs of your choice. zen.spamhaus.org doesn't seem to generate false positives in my opinion. I abhor spamcop.

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