

Re: SA hungs on starting

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.admin/2006-10/msg00066.html>

- *From:* "sherwin de claro" <sherwin.de.claro@xxxxxxxxxx>
 - *Date:* Tue, 10 Oct 2006 11:00:53 +0800
-

after transferring schema master/domain naming roles to online servers and restoring the link, we still experience the same problem of not starting the ExchangeSA and hungs on starting.

events are basically the same as posted above.

any side that we might forgotten to look at?

"sherwin de claro" <sherwin.de.claro@xxxxxxxxxx> wrote in message <news:OwP3itv5GHA.3808@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Our exchange server services stops. and the SA services stays "starting"

for

a very long time. event logs that might help posted below:

```
-----DNS Event log-----  
Event Type: Warning  
Event Source: DNS  
Event Category: None  
Event ID: 4013  
Date: 10/3/2006  
Time: 10:07:28 PM  
User: N/A  
Computer: MORPHEUS  
Description:  
The DNS server was unable to open the Active Directory. This DNS server
```

is

configured to use directory service information and can not operate

without

access to the directory. The DNS server will wait for the directory to

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start. If the DNS server is started but the appropriate event has not been

logged, then the DNS server is still waiting for the directory to start.

Data:

0000: f5 25 00 00 0%

-----Application Event log-----

Event Type: Error

Event Source: MExchangeMU

Event Category: General

Event ID: 1002

Date: 10/3/2006

Time: 10:14:44 PM

User: N/A

Computer: MORPHEUS

Description:

Metabase Update agent failed to start. Error code is 80040a01.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Event Type: Error

Event Source: MExchangeSA

Event Category: General

Event ID: 9004

Date: 10/3/2006

Time: 10:14:44 PM

User: N/A

Computer: MORPHEUS

Description:

The Metabase Update service failed to start, error '80040a01'.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Event Type: Error

Event Source: MExchangeSA

Event Category: General

Event ID: 1005

Date: 10/3/2006

Time: 10:14:44 PM

User: N/A

Computer: MORPHEUS

Description:

Unexpected error An unknown error has occurred. ID no: 80040a01 Microsoft Exchange System Attendant occurred.

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For more information, click <http://www.microsoft.com/contentredirect.asp>.

Event Type: Information
Event Source: MExchangeSA
Event Category: General
Event ID: 1004
Date: 10/3/2006
Time: 10:14:44 PM
User: N/A
Computer: MORPHEUS
Description:
Microsoft Exchange System Attendant failed to start.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Event Type: Information
Event Source: MExchangeDSAccess
Event Category: General
Event ID: 2078
Date: 10/3/2006
Time: 10:14:44 PM
User: N/A
Computer: MORPHEUS
Description:
Process MAD.EXE (PID=1844). DSAccess is shutting down.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Event Type: Warning
Event Source: POP3SVC
Event Category: General
Event ID: 1036
Date: 10/3/2006
Time: 10:14:45 PM
User: N/A
Computer: MORPHEUS
Description:
An error occurred while starting the Microsoft Exchange POP3 Service:

server

instance number 1 failed to start with error 0x80040a01.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Data:
0000: 6e 01 51 00 n.Q.

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Event Type: Information
Event Source: POP3SVC
Event Category: General
Event ID: 1033
Date: 10/3/2006
Time: 10:14:45 PM
User: N/A
Computer: MORPHEUS
Description:
Microsoft Exchange POP3 Service (Build 6.0.6249.0) has started.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Data:
0000: 9b 02 49 00 ?.I.

Event Type: Warning
Event Source: IMAP4SVC
Event Category: General
Event ID: 1036
Date: 10/3/2006
Time: 10:15:45 PM
User: N/A
Computer: MORPHEUS
Description:
An error occurred while starting the Microsoft Exchange IMAP4 Service:
server instance number 1 failed to start with error 0x80040a01.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Data:
0000: 78 01 2d 00 x.-.

Event Type: Information
Event Source: IMAP4SVC
Event Category: General
Event ID: 1033
Date: 10/3/2006
Time: 10:15:45 PM
User: N/A
Computer: MORPHEUS
Description:
Microsoft Exchange IMAP4 Service (Build 6.0.6249.0) has started.

For more information, click <http://www.microsoft.com/contentredirect.asp>.

Data:
0000: aa 02 30 00 ^a.0.

Event Type: Warning
Event Source: WinMgmt

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Event Category: None

Event ID: 61

Date: 10/3/2006

Time: 10:16:46 PM

User: N/A

Computer: MORPHEUS

Description:

WMI ADAP was unable to process the RemoteAccess performance library due to

a

time violation in the open function

.