

Re: Exchange Mailboxes – Open other user's folder

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Hi,

A recent hotfix changed the way permissions are applied to exchange. Where on the exchange system are the permissions applied?

Leif

"FinancialExpress" <FinancialExpress@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:EC44AA97-873C-4B67-B030-29811A99D2BC@xxxxxxxxxxxxxxxxxxxx

For the past 2 ish years, we have been able to open other user's mailbox, with a system admin account created for this purpose. Which is not part of the Domain admin group, or any groups that have deny access.

Either through the File, Open other users folder, or by creating profile for that mailbox and logging on to it with the account created for this purpose.

Recently, however, neither of these work anymore.

When trying to open through File, Open other users folder, the following is returned –

'Unable to display the folder. The Inbox folder could not be found.'

Opening as an additional mail account through advanced settings in outlook, gives a similar error.

When creating profile and logging on with the admin account, any mailbox now just continually asks for username and password continually, whether box is ticked to remember it or not.

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Checking through all the permissions, they have not been changed, and are the same as when servers were initially installed and configured, and it worked well until recently.

Re-applying the permissions, has no effect.