



Re: SMTP will not connect

>> I'm  
>> trying to use Outlook express over the internet to connect to my  
>> email server.  
>  
> Can you connect via OWA? Outlook on the LAN?  
>  
>> I have set up the pop3 accounts with passwords, but  
>> exchange will not accept external logins.  
>  
> What's in your firewall? You have to forward port 110 to your server's LAN  
> IP...if you use ISA, there are other things to do.  
>>  
>> I have tried with secured password authentication (SPA) and without  
>> SPA, nothing helps. Here are the black holes of Microsoft Exchange  
>> that I don't understand that might be related to this problem.  
>>  
>> 1. group policies  
>>  
>> I get loads of these in my event logs:  
>> ----  
>> Windows cannot query for the list of Group Policy objects. Check the  
>> event log for possible messages previously logged by the policy  
>> engine that describes the reason for this.  
>>  
>> For more information, see Help and Support Center at  
>> <http://go.microsoft.com/fwlink/events.asp>.  
>> ----  
>> if I click the help link it gets me to a help page that says:  
>>  
>> "At the command prompt, type netdiag, and note any errors.  
>> Those errors usually have to be resolved before Group Policy  
>> processing can continue."  
>>  
>> typing "netdiag" gives  
>>  
>> "'netdiag' is not recognized as an internal or external  
>> command, operable program or batch file."  
>  
> Not an Exchange question; best asked in a W2003 group or in  
> microsoft.public.windows.server.sbs. That said, netdiag is part of the  
> support tools – you can download or install from CD. Google on Microsoft's  
> website for netdiag.  
> First thing, though, is to make sure your clients point only at the SBS  
> server's LAN IP for DNS, and no external DNS servers....same with the SBS  
> box itself.  
>  
>>  
>> 2. Message Store  
>> I have no idea what this is, or how it might be configured or  
>> misconfigured  
>

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> Your message store is your mailbox/database, but I don't know the context  
> for what you refer to.  
>>  
>> 3. Firewall  
>> I got Outlook Express to connect once running on the mail server  
>> itself, which tells me it might be a MS firewall issue. However,  
>> there is no "Firewall" app to open/configure/disable, so I have no  
>> clue how to check it.  
>  
> Do you have a hardware appliance? Two NICs in the server, running either  
the  
> basic Windows server firewall, or ISA?  
>  
> This said, OE/POP isn't the best way to access your server remotely  
anyway.  
> OWA or Outlook are much better. The SBS newsgroup I referred to above will  
> be helpful.  
>  
>

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• *Follow-Ups:*

◆ **Re: SMTP will not connect**

◇ *From:* Lanwench [MVP – Exchange]

• *References:*

◆ **SMTP will not connect**

◇ *From:* Bryan Valencia

◆ **Re: SMTP will not connect**

◇ *From:* Lanwench [MVP – Exchange]

- Prev by Date: **Re: WINS: 2 names 1 IP?**
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