

## RE: messages not marked as read

**Source:**

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.admin/2005-03/0682.html>

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**From:** Rex Kremer (*rex\_at\_news.postalias*)

**Date:** 03/23/05

Date: Wed, 23 Mar 2005 00:01:03 -0800

Hello lee,

I know what default is and which option will be set by a new Public Folder, I have done this a lot of time. Your Answer don't help to resolve our problem.

You tell me that mark as read is the default option and recommended. OK, but can somebody from MS explain me why it is possible to unmark the read / unread option per user. and why it don't work.

I think it is better to close this thread it waste only my time!

Greetings

.Luciano.

"Lee Li [MSFT]" wrote:

- > *Hi Luciano,*
- >
- > *Thanks for your update. I have done further discussion with my colleagues*
- > *and deep research on your request.*
- >
- > *The check mark "Maintain Per User Read and Unread information for this*
- > *folder" means that when user A reads an item in the public folder that item*
- > *will be marked read only for that user.*
- > *By default, this option is checked*
- > *for all new-created Public Folder. The issue you encountered before is much*
- > *possibly caused by that the option has been disabled incidentally. In order*
- > *to keep Public Folder with correct Read/Unread information, the option must*
- > *be checked. This is also a recommended configuration.*
- >
- > *Since this option may cause unexpected result and inconvenience for*
- > *Exchange Server, it has been disabled in Exchange Server 2003. So it is*
- > *expected to see correct Read/Unread information for Public Folder after*
- > *enabling "Maintain Per User Read and Unread information for this folder".*
- >
- > *Hope I clarify it clearly. If there is anything I can do, feel free to let*

> *me know. Thanks!*

>

> *Thanks & Regards,*

>

> *Lee Li*

>

> *Microsoft Online Partner Support*

>

> *When responding to posts, please "Reply to Group" via your newsreader so*

> *that others may learn and benefit from your issue.*

>

> =====

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>

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