

RE: messages not marked as read

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<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.admin/2005-03/0680.html>

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Date: 03/23/05

Date: Wed, 23 Mar 2005 02:24:34 GMT

Hi Luciano,

Thanks for your update. I have done further discussion with my colleagues and deep research on your request.

The check mark "Maintain Per User Read and Unread information for this folder" means that when user A reads an item in the public folder that item will be marked read only for that user. By default, this option is checked for all new-created Public Folder. The issue you encountered before is much possibly caused by that the option has been disabled incidentally. In order to keep Public Folder with correct Read/Unread information, the option must be checked. This is also a recommended configuration.

Since this option may cause unexpected result and inconvenience for Exchange Server, it has been disabled in Exchange Server 2003. So it is expected to see correct Read/Unread information for Public Folder after enabling "Maintain Per User Read and Unread information for this folder".

Hope I clarify it clearly. If there is anything I can do, feel free to let me know. Thanks!

Thanks & Regards,

Lee Li

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