

RE: Server Response 550 5.7.1 Message Rejected even though we auth

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.admin/2005-03/0561.html>

From: JTT (*JTT_IMIT_at_nospam.postalias*)

Date: 03/18/05

Date: Thu, 17 Mar 2005 21:15:03 -0800

Pat-

You nailed it, I would've never thought to look at the PIX as the problem. My brother-in-law works for Cisco and in chatting with him tonight he said this issue is resolved in version 7 of the PIX IOS. Unfortunately it isn't released yet, but will be soon.

I truly appreciate all your help with this error and I hope that others find the posts useful as well.

Thanks Again,

JTT

""Pat Cai[MSFT]"" wrote:

- > *I have tested both SMTP and POP3 connection. The POP3 server can work*
- > *properly. However, I cannot log on the SMTP server. I get the same symptom*
- > *as what is described in this KB article:*
- >
- > *320027 Cannot send or receive e-mail messages behind a Cisco PIX firewall*
- > *<http://support.microsoft.com/?id=320027>*
- >
- > *Try this step from both internal and external connection: In the console*
- > *mode, run command:*
- >
- > *telnet YourServerName 25*
- >
- > *to log on the SMTP server. Would you see the same welcome banner? It seems*
- > *that the external connection will be blocked the firewall in front of your*
- > *Exchange server. So please temporarily disable the firewall to further test*
- > *this issue.*
- >
- > *If the problem can be solved by allowing all relay on the SMTP virtual*
- > *server, can you see the correct banner from external logon at that time?*

>
> *Regards,*
>
> *Pat Cai*
> *Microsoft Online Partner Support*
>
> *When responding to posts, please "Reply to Group" via your newsreader so*
> *that others may learn and benefit from your issue.*
> =====
> *Business–Critical Phone Support (BCPS) provides you with technical phone*
> *support at no charge during critical LAN outages or "business down"*
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>
> *If you are outside the United States, please visit our International*
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