

RE: messages not marked as read

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange2000.admin/2005-03/0115.html>

From: Lee Li [MSFT] (v-leeli_at_online.microsoft.com)

Date: 03/02/05

Date: Wed, 02 Mar 2005 11:16:54 GMT

Hi Luciano,

Thanks for your update.

First of all, please ensure the Antivirus/Backup Utility doesn't scan the following folders.

1. Exchange databases (default location: Exchsrvr\Mdbdata)
2. Exchange MTA files (default location: Exchsrvr\Mtadata)
3. Exchange temporary files: Tmp.edb
4. Additional log files (default location: Exchsrvr\server_name .log)
5. Virtual server folder (default location: Exchsrvr\Mailroot)
6. Site Replication Service (SRS) files (default location: Exchsrvr\Srsdata)
7. Internet Information Service (IIS) system files (<drive>:\Winnt\System32\Inetsrv)
8. Working folder for message conversion .tmp files. (default location: Exchsrvr\Mdbdata)

If the issue persists, please collect a MPS report on this server. To download MPS report utility, please go to:
http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_Exchange.EXE

NOTE: This link can be wrapped. Please make sure that you have included the entire contents between the quotation marks when you download this tool.

Please send me the CAB file to me: [mailto: v-leeli@microsoft.com](mailto:v-leeli@microsoft.com).

I will do further research in the MPS Report and update you as soon as possible. I look forward to your reply. Thanks and have a nice day!

Thanks & Regards,

Lee Li

Microsoft Online Partner Support

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This and other support options are available here: BCPS:
<https://partner.microsoft.com/US/technicalsupport/supportoverview/40010469>

Others: <https://partner.microsoft.com/US/technicalsupport/supportoverview/>
If you are outside the United States, please visit our International Support page: <http://support.microsoft.com/common/international.aspx>.