

Meeting Request gets NDR on Deleted User

Source:

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I think we have ghosts...

We recently terminated a user who had delegate permissions to quite a few of our users and purged the mailbox and, even after removing the zombie references in the other users' folders, we are still getting NDR messages when sending meeting requests to one of the users she had permissions to. This is the message we get:

Your message did not reach some or all of the intended recipients.

Subject: [Message Subject]

Sent: [Sent Date]

The following recipient(s) could not be reached:

[Deleted User] on [Sent Date]

The e-mail account does not exist at the organization this message was sent to. Check the e-mail address, or contact the recipient directly to find out the correct address.

<smtp.ccul.org #5.1.1>

First question; does anyone know how to find the reference that is causing the NDR? I've checked every folder for the users she had access to and I can't find anything.

Second question; is there a way I can prevent this in the future when deleting users with permissions to others' mailboxes. At least, there should be a way to search and purge the references without checking and cleaning the properties of every folder of every user they had access to. Please help.

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