

Re: OWA doesn't appear to work

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2008-01/msg00241.html>

- *From:* Julian <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 19 Jan 2008 07:57:01 -0800
-

Hi Lee

I've eventually managed to get it working – well, of sorts!

When I go to the web address externally:

<http://owa.ourdomain.co.uk/exchange>, the usual authentication username and password box appears instead of the OWA logon page I was expecting.

If we enter the ourdomain\userid in the username box and the password it starts to load Web Access as you would expect for the userID you've entered. This is the same for all users. OK, so no problem with that really, but...

You can see the left hand side folder view, the list of emails and the reading pane, but the reading pane will not allow you to read the content of the email within it – it keeps prompting for the username and password.

If you double click the email, it opens in a new window as expected all fine. You can't delete or navigate on from the first page of emails though.

I have re-created the folders and reset the permissions as per what you advised previously and in the KB articles you kindly provided.

Any further ideas, so close, yet so far!

NB: All works perfectly if I enter <http://servername/exchange> internally (although you don't get the logon screen, it takes you straight in for the logged on user)

Also, trying to go to <http://owa.ourdomain.co.uk/exchange> doesn't work internally, but I wouldn't expect it to.

Regards,
Julian

"Lee Derbyshire [MVP]" wrote:

This might help:

Re: OWA doesn't appear to work

<http://office.microsoft.com/en-us/help/HA011607771033.aspx>

There's a section on Exchange/Sharepoint coexistence.

"Julian" <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8B13F847-93ED-4B8A-96F0-3FB21911AC27@xxxxxxxxxxxxxxxxxxxx>

Hi Lee

Yep it does and I've a feeling that could be my problem (see paragraph below the below)!

I did the below to get the lines...
Launched IE (which has the homepage set to the
<http://servername/sites/home>)
Then entered <http://servername/exchange> into the address bar
Then copied lines from the IIS log file into the reply..

Now, this is why I think it's the problem...

Basically, I've been reading about a piece of software called rDirectory (allows self service stuff, etc.) and it says that if Sharepoint is installed you must create a new website; anyway, in an appendix of document it goes on to tell you how much of a control freak Sharepoint is.

The reason for the above and the delays in me replying is that we're a charity and I do a day job in IT and volunteer for them, hence the need to do self service password resets (means no-one touches my servers!) and the desperate need to get Web Access working (so I can do my job for the Charity as well!)

My issue is getting it to work again which is much needed. Any thoughts?

Thanks,
Julian

"Lee Derbyshire [MVP]" wrote:

It doesn't have Sharepoint installed, too, does it?

Re: OWA doesn't appear to work

"Julian" <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:AB289D30-9FBC-4191-AD04-11FB8E6A9BFD@xxxxxxxxxxxxxxxxxxxx

Hi Lee

sorry for the delay in reposting...

When entering http://servername/exchange
these lines appear...

```
2008-01-12 17:08:06 W3SVC1
192.168.0.14 GET /sites/home/default.aspx
-
80 -
192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.43
401 2 2148074254
2008-01-12 17:08:06 W3SVC1
192.168.0.14 GET /sites/home/default.aspx
-
80
THEMONASTERY\lanadmin 192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.43
200 0 0
2008-01-12 17:08:12 W3SVC1
192.168.0.14 GET /_vti_bin/owssvr.dll - 80
-
192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.43
401 2 2148074254
2008-01-12 17:08:12 W3SVC1
192.168.0.14 GET /_vti_bin/owssvr.dll - 80
THEMONASTERY\lanadmin 192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.43
404 0 0
```

when entering
https://excmonastery001/exchange, no
further lines get
added
and a cannot find server message is
displayed.

Regards,
Julian

Re: OWA doesn't appear to work

"Lee Derbyshire [MVP]" wrote:

The most recent file in
c:\windows\system32\logfiles\w3svc1

"Julian"

<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:EEEE5834-FCE0-4095-9A82-8DFE8B14CA40@xxxxxxxxxxxxxxxxxxxx

Hi Lee

where
would I find
the log lines
to make
sure I post
the correct
logs?

Cheers,
Julian

"Lee
Derbyshire
[MVP]"
wrote:

Can
you
paste
the
IIS
log
lines
generated
when
you
try
it
with
both
http
and
https
?

Re: OWA doesn't appear to work

"Julian"

<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:8A1BDD80-E011-4F92-A806-0125D313ED61@xxx

Hi
Lee

Thanks
for
this
link.
I've
done
everything
it
says
under
option
1,
which
was
downloading
the
tools
and
followed
the
instructions
to
the
letter.
I
even
repeated
and
rebooted
the
exchange
server
a
couple
of
times.

I
then

Re: OWA doesn't appear to work

tried
going
to
<http://servername/exchange>
and
got
the
404
error
and
then
to
<https://servername/exchange>
and
got
the
"The
page
cannot
be
displayed
error".

Anymore
thoughts?

Julian

"Lee
Derbyshire
[MVP]"
wrote:

Try
this;

<http://support.microsoft.com/kb/883380>

"Julian"
<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:AD3CB70B-F6A0-4BBA-BFD4-7C>

Hi
Lee

Thanks
for

Re: OWA doesn't appear to work

the
explanation;
this
is
what
I
did,
but
no
luck
I'm
afraid.
I
don't
really
want
to
re-install
Exchange
if
I
can
help
it
due
to
loosing
emails,
etc.
COuld
I
do
a
repair
that
may
sort
this
out?

Julian

"Lee
Derbyshire
[MVP]"
wrote:

Re: OWA doesn't appear to work

The
\\.\BackOffice\
thing
is
correct.
It
is
pointing
to
a
special
file
system
share
maintained
by
the
'Exchange
installable
file
system'
(ExIFS),
which
exposes
the
Exchange
Information
Store
as
if
it
were
just
a
folder
structure
on
a
disk
drive.

To
check
the
ASP
Web
Service
Extension,
start
your
IIS

Re: OWA doesn't appear to work

Re: OWA doesn't appear to work

Manager,
and
expand
the
tree
in
the
left-hand
pane.
When
you
see
Web
Service
Extensions,
click
on
it,
and
you
should
see
Active
Server
Pages
listed
over
on
the
right.
Make
sure
that
it
is
set
to
'Allowed'.

"Julian"
<Julian@xxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:BD9D9AFB-B3D6-40>

Thanks
Lee

Could

Re: OWA doesn't appear to work

Re: OWA doesn't appear to work

you
let
me
know
how
to
do
this;
I
think
I
have
done
the
correct
thing
but
nothing
changed.
I
reverted,
so
could
you
let
me
know
step
my
step?

NB:
the
directory
shown
in
the
properties
begins
\\.\BackOffice.....

Cheers,
Julian

"Lee
Derbyshire
[MVP]"
wrote:

Re: OWA doesn't appear to work

"Julian"
<Julian@xx>
wrote
in
message
news:A31B3

Hell

On
a
new
Exch
serv
(whi
worl
and
send
ema
etc.)
OW
does
worl
at
all.
The
serv
is
W2E
Stan
and
Exch
2003
Stan

Inter
and
direc
on
the
serv
goin
to
[http:](http://)
give
a
page
not
foun
error
(obv

Re: OWA doesn't appear to work

the
exte
issu
is
the
same

I
have
look
in
the
IIS
man
cons
and
it
is
all
blan
unde
Web
Web

Und
Web
there
are
listin
bin,
6.5.6
6.5.7
6.5.7
cont
help
img,
them
view

Und
Excl
there
are
the
follo
listin
Defa
App
-
<De
Web

Re: OWA doesn't appear to work

Site:
Defa
App
-
<De
Web
Site:
Defa
App
-
<De
Web
Site:
Defa
App
-
<De
Web
Site:
Defa
App
-
<De
Web
Site:

If
it
help
GFI
and
Sym
Mail
Secu
are
also
insta
on
the
same
serv

Thar
in
antic
Julia

It
is
correct

Re: OWA doesn't appear to work

Re: OWA doesn't appear to work

that
you
see
nothing
under
the
Exchange
VDir
in
IIS
Manager.
The
output
is
produced
by
an
ISAPI
extension.
Do
you
have
Forms-based
Authentication
enabled?
If
so,
is
Active
Server
Pages
set
to
Allowed
in
the
Web
Service
Extensions
container
in
IIS
Manager?
If
not,
then
this
produces
a
confusing
404

Re: OWA doesn't appear to work

Re: OWA doesn't appear to work

–
Not
Found
error.

Lee.

--

Outlook
Web
Access
for
PDA,
OWA
For
WAP:
www.leederl
