

Re: OWA doesn't appear to work

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2008-01/msg00163.html>

- *From:* "Lee Derbyshire [MVP]" <email_a@t leederbyshire d.0.t c.0.m>
 - *Date:* Sat, 12 Jan 2008 19:32:15 -0000
-

It doesn't have Sharepoint installed, too, does it?

"Julian" <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:AB289D30-9FBC-4191-AD04-11FB8E6A9BFD@xxxxxxxxxxxxxxxxxxxx>

Hi Lee

sorry for the delay in reposting...

When entering <http://servername/exchange> these lines appear...

```
2008-01-12 17:08:06 W3SVC1 192.168.0.14 GET /sites/home/default.aspx -
80 -
192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.4322;+.NET+CLR+2.0.50
401 2 2148074254
2008-01-12 17:08:06 W3SVC1 192.168.0.14 GET /sites/home/default.aspx - 80
THEMONASTERY\lanadmin 192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.4322;+.NET+CLR+2.0.50
200 0 0
2008-01-12 17:08:12 W3SVC1 192.168.0.14 GET /_vti_bin/owssvr.dll - 80 -
192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.4322;+.NET+CLR+2.0.50
401 2 2148074254
2008-01-12 17:08:12 W3SVC1 192.168.0.14 GET /_vti_bin/owssvr.dll - 80
THEMONASTERY\lanadmin 192.168.0.14
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+SV1;+.NET+CLR+1.1.4322;+.NET+CLR+2.0.50
404 0 0
```

when entering <https://excmonastery001/exchange>, no further lines get added
and a cannot find server message is displayed.

Regards,
Julian

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"Lee Derbyshire [MVP]" wrote:

The most recent file in c:\windows\system32\logfiles\w3svc1

"Julian" <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:EEEE5834-FCE0-4095-9A82-8DFE8B14CA40@xxxxxxxxxxxxxxxxxxxx

Hi Lee

where would I find the log lines to make sure I post the
correct logs?

Cheers,
Julian

"Lee Derbyshire [MVP]" wrote:

Can you paste the IIS log lines generated
when you try it with both
http
and
https ?

"Julian"
<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:8A1BDD80-E011-4F92-A806-0125D313ED61@xxxxxxxxxxxxxxxxxxxx

Hi Lee

Thanks for this link. I've
done everything it says
under option 1,
which
was downloading the tools
and followed the
instructions to the
letter.
I
even repeated and rebooted
the exchange server a
couple of times.

I then tried going to

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<http://servername/exchange>
and got the 404
error
and
then to
<https://servername/exchange>
and got the "The page
cannot be
displayed
error".

Anymore thoughts?

Julian

"Lee Derbyshire [MVP]"
wrote:

Try this;

<http://support.microsoft.com/kb/883380>

"Julian"

<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in
message

<news:AD3CB70B-F6A0-4BBA-BFD4-7C403C270063@xxxxxxxx>

Hi
Lee

Thanks
for
the
explanation;
this
is
what
I
did,
but
no
luck
I'm
afraid.
I
don't
really
want
to

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re-install
Exchange
if
I
can
help
it
due
to
loosing
emails,
etc.
COuld
I
do
a
repair
that
may
sort
this
out?

Julian

"Lee
Derbyshire
[MVP]"
wrote:

The
\\.\BackOffice\
thing
is
correct.
It
is
pointing
to
a
special
file
system
share
maintained
by
the
'Exchange

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installable
file
system'
(ExIFS),
which
exposes
the
Exchange
Information
Store
as
if
it
were
just
a
folder
structure
on
a
disk
drive.

To
check
the
ASP
Web
Service
Extension,
start
your
IIS
Manager,
and
expand
the
tree
in
the
left-hand
pane.
When
you
see
Web
Service
Extensions,
click
on
it,

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and
you
should
see
Active
Server
Pages
listed
over
on
the
right.
Make
sure
that
it
is
set
to
'Allowed'.

"Julian"

<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

<news:BD9D9AFB-B3D6-403A-86B1-F4864E8F4>

Thanks

Lee

Could

you

let

me

know

how

to

do

this;

I

think

I

have

done

the

correct

thing

but

nothing

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changed.
I
reverted,
so
could
you
let
me
know
step
my
step?

NB:
the
directory
shown
in
the
properties
begins
\\.\BackOffice.....

Cheers,
Julian

"Lee
Derbyshire
[MVP]"
wrote:

"Julian"
<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
wrote
in
message
<news:A31B36E1-E0F4-441C-953B>

Hello

On
a
new
Exchange
server
(which
works
and
send/receives

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emails,
etc.)
OWA
doesn't
work
at
all.
The
server
is
W2K3
Standard
and
Exchange
2003
Standard

Internally
and
directly
on
the
server,
going
to
<http://servername/exchange>
gives
a
page
not
found
error
(obviously
the
external
issue
is
the
same).

I
have
looked
in
the
IIS
manager
console
and
it
is

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all
blank
under:
WebSites\DefaultWebSite\E.
WebSites\DefaultWebSite\E.

Under:
WebSites\DefaultWebSite\E.
there
are
listings...
bin,
6.5.6944.0,
6.5.7638.1,
6.5.7651.60,
controls,
help,
img,
themes,
views

Under
ExchangeApplicationPool,
there
are
the
following
listings
Default
Application
–
<Default
Web
Site>/ExchWeb/bin
Default
Application
–
<Default
Web
Site>/Exadmin
Default
Application
–
<Default
Web
Site>/Exchange
Default
Application
–
<Default
Web

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Site>/ExchWeb
Default
Application
-
<Default
Web
Site>/Public

If
it
helps
GFI
and
Symantec
Mail
Security
are
also
installed
on
the
same
server.

Thanks
in
anticipation!
Julian

It
is
correct
that
you
see
nothing
under
the
Exchange
VDir
in
IIS
Manager.
The
output
is
produced
by
an
ISAPI

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extension.
Do
you
have
Forms-based
Authentication
enabled?
If
so,
is
Active
Server
Pages
set
to
Allowed
in
the
Web
Service
Extensions
container
in
IIS
Manager?
If
not,
then
this
produces
a
confusing
404
-
Not
Found
error.

Lee.

Outlook
Web
Access
for
PDA,
OWA
For
WAP:

Re: OWA doesn't appear to work

www.leederbyshire.com
