

Re: OWA doesn't appear to work

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2008-01/msg00148.html>

- *From:* "Lee Derbyshire [MVP]" <email_a@t leederbyshire d.0.t c.0.m>
 - *Date:* Fri, 11 Jan 2008 05:39:48 -0000
-

The most recent file in c:\windows\system32\logfiles\w3svc1

"Julian" <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:EEEE5834-FCE0-4095-9A82-8DFE8B14CA40@xxxxxxxxxxxxxxxxxxxx>

Hi Lee

where would I find the log lines to make sure I post the correct logs?

Cheers,
Julian

"Lee Derbyshire [MVP]" wrote:

Can you paste the IIS log lines generated when you try it with both http
and
https ?

"Julian" <Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8A1BDD80-E011-4F92-A806-0125D313ED61@xxxxxxxxxxxxxxxxxxxx>

Hi Lee

Thanks for this link. I've done everything it says under
option 1,
which
was downloading the tools and followed the instructions to
the letter.
I
even repeated and rebooted the exchange server a couple of
times.

I then tried going to <http://servername/exchange> and got the
404 error
and

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then to <https://servername/exchange> and got the "The page cannot be displayed error".

Any more thoughts?

Julian

"Lee Derbyshire [MVP]" wrote:

Try this;

<http://support.microsoft.com/kb/883380>

"Julian"

<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:AD3CB70B-F6A0-4BBA-BFD4-7C403C270063@xxxxxxxxxxxxxxxxxxxx>

Hi Lee

Thanks for the explanation;
this is what I did, but no
luck I'm
afraid.
I don't really want to
re-install Exchange if I can
help it due to
loosing
emails, etc. COuld I do a
repair that may sort this out?

Julian

"Lee Derbyshire [MVP]"
wrote:

The
\\.\BackOffice\
thing is
correct. It is
pointing to
a special
file
system
share

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maintained
by the
'Exchange
installable
file system'
(ExIFS),
which
exposes the
Exchange
Information
Store as if it
were just a
folder
structure on
a disk drive.

To check
the ASP
Web
Service
Extension,
start your
IIS
Manager,
and
expand
the tree in
the
left-hand
pane. When
you see
Web
Service
Extensions,
click
on it, and
you should
see Active
Server
Pages listed
over on the
right.
Make sure
that it is set
to
'Allowed'.

"Julian"
<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in

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message

news:BD9D9AFB-B3D6-403A-86B1-F4864E8F4AE0@xxxxxxxxxx

Thanks
Lee

Could
you
let
me
know
how
to
do
this;
I
think
I
have
done
the
correct
thing
but
nothing
changed.
I
reverted,
so
could
you
let
me
know
step
my
step?

NB:
the
directory
shown
in
the
properties
begins
\\.\BackOffice.....

Cheers,
Julian

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"Lee
Derbyshire
[MVP]"
wrote:

"Julian"
<Julian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:A31B36E1-E0F4-441C-953B-E9FDA0E291

Hello

On
a
new
Exchange
server
(which
works
and
send/receives
emails,
etc.)
OWA
doesn't
work
at
all.
The
server
is
W2K3
Standard
and
Exchange
2003
Standard

Internally
and
directly
on
the
server,
going
to
<http://servername/exchange>

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gives
a
page
not
found
error
(obviously
the
external
issue
is
the
same).

I
have
looked
in
the
IIS
manager
console
and
it
is
all
blank
under:
WebSites\DefaultWebSite\Exchange
WebSites\DefaultWebSite\Exadmin

Under:
WebSites\DefaultWebSite\ExchWeb
there
are
listings...
bin,
6.5.6944.0,
6.5.7638.1,
6.5.7651.60,
controls,
help,
img,
themes,
views

Under
ExchangeApplicationPool,
there
are
the

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following
listings
Default
Application
-
<Default
Web
Site>/ExchWeb/bin
Default
Application
-
<Default
Web
Site>/Exadmin
Default
Application
-
<Default
Web
Site>/Exchange
Default
Application
-
<Default
Web
Site>/ExchWeb
Default
Application
-
<Default
Web
Site>/Public

If
it
helps
GFI
and
Symantec
Mail
Security
are
also
installed
on
the
same
server.

Thanks
in

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anticipation!
Julian

It
is
correct
that
you
see
nothing
under
the
Exchange
VDir
in
IIS
Manager.
The
output
is
produced
by
an
ISAPI
extension.
Do
you
have
Forms-based
Authentication
enabled?
If
so,
is
Active
Server
Pages
set
to
Allowed
in
the
Web
Service
Extensions
container
in
IIS
Manager?
If

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not,
then
this
produces
a
confusing
404
–
Not
Found
error.

Lee.

Outlook
Web
Access
for
PDA,
OWA
For
WAP:
www.leederbyshire.com
