

# Re: Outlook not connecting to Replicated Exchange 2007 Public Fold

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2007-07/msg00202.html>

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- *From:* Steve Halvorson <[steveh@xxxxxxxxxxxxxxxx](mailto:steveh@xxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 13 Jul 2007 10:12:05 -0700
- 

I figured there had to be a setting somewhere that I was missing. I changed the default public store and that seems to have fixed the problem.

Thanks

--

Steve Halvorson  
Preferred Credit, Inc

"Leif Pedersen [MVP]" wrote:

Hi,

If you in the GUI gets the properties of the mailbox store, client tabs. There is a default public folder store listed, is that the 2007 one?

Leif

"Steve Halvorson" <[steveh@xxxxxxxxxxxxxxxx](mailto:steveh@xxxxxxxxxxxxxxxx)> wrote in message [news:5FA7293E-7B78-4043-BACB-FDC03971AA8A@xxxxxxxxxxxxxxxx](mailto:news:5FA7293E-7B78-4043-BACB-FDC03971AA8A@xxxxxxxxxxxxxxxx)

I'm not sure if this is what you are looking for, but I ran the `get-PublicFolderDatabase` cmdlet which returned `Name=PublicFolder Server=Cheetah (EX2007) StorageGroup = FirstStorageGrp` and Nothing under `ReplicationMode`.

--

Steve Halvorson  
Preferred Credit, Inc

"Leif Pedersen [MVP]" wrote:

Hi,

Re: Outlook not connecting to Replicated Exchange 2007 Public Fold

Try to get the properties of the exchange 2007 mailbox database – which is the default public folder store it uses?

Leif

"Steve Halvorson" <steveh@xxxxxxxxxxxxxxxx> wrote in message [news:E9C56507-8CE3-4187-8726-30C5B5F6FAB1@xxxxxxxxxxxxxxxx](mailto:news:E9C56507-8CE3-4187-8726-30C5B5F6FAB1@xxxxxxxxxxxxxxxx)

Hi Terence,

Thank you for your response. I tried the connection from another PC that I did not have a local profile on. In this case it was Outlook 2003. The connection status shows the same as my Vista computer with Outlook 2007 the public folders connection still points to our EX 2000 server. I've also reviewed the migration steps in the documentation and believe that I have followed them all correctly.

Re the second set of questions...

- 1 Yes this happens to all of my users.
- 2 We are running outlook 2003 and 2007 and the symptom is the same for both.
- 3 The Public Folders appear to function just fine. In fact, I have a fax application that sends faxes to a mail enabled public folder which now only exists on the Exchange 2007 so I am fairly certain that the mail flow to the new EX 2007 public store is operational. For some reason however, my clients are being redirected to the EX2000 server for the public folder

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connection.

Thanks for your help

--  
Steve Halvorson  
Preferred Credit, Inc

"Terence Liu [MSFT]" wrote:

Hello Steve,

Thank you for posting here.

According to your description, I understand that you migrate your Exchange 2000 to 2007, however, the Outlook Connection Status shows public folders are still using the Exchange 2000 server. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, I suggest we try the following steps to see if we can resolve this issue:

1. Please try to logon the user account on another client computer, then configure the Outlook to connect Exchange 2007. Do you get same issue?
2. Please ensure your migration steps are correct, for the detailed migration steps, refer to the

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following link:

How to Transition from  
Single Forest to Single  
Forest

<http://technet.microsoft.com/en-us/library/aa997617.aspx>

If we cannot resolve the  
issue after we perform the  
above steps,  
please  
kindly help me collect some  
information for further  
investigation:

1. Does this issue happen on  
all clients?
2. What's edition of your  
Outlook?
3. Can you open the public  
folders in Outlook?

Hope these steps will give  
you some help.

Thanks and have a nice  
weekend!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online  
Newsgroup Support

Get Secure! –  
[www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only  
focuses on SBS technical  
issues. If you have  
issues  
regarding other Microsoft  
products, you'd better post  
in the  
corresponding  
newsgroups so that they can  
be resolved in an efficient

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and timely  
manner.

You can locate the  
newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread  
via the web interface, we  
recommend you  
check  
the  
"Notify me of replies" box  
to receive e-mail  
notifications when there  
are  
any updates in your thread.  
When responding to posts  
via your  
newsreader,  
please "Reply to Group" so  
that others may learn and  
benefit from your  
issue.

Microsoft engineers can  
only focus on one issue per  
thread. Although  
we  
provide other information  
for your reference, we  
recommend you post  
different incidents in  
different threads to keep the  
thread clean. In  
doing  
so, it will ensure your issues  
are resolved in a timely  
manner.

For urgent issues, you may  
want to contact Microsoft  
CSS directly.

Please  
check

<http://support.microsoft.com>  
for regional support phone  
numbers.

Any input or comments in  
this thread are highly  
appreciated.

-----  
This posting is provided  
"AS IS" with no warranties,  
and confers no  
rights.

-----  
| Thread-Topic: Outlook not  
connecting to Replicated  
Exchange 2007  
Public  
Fold

| thread-index:  
AcfEwFkBljH6LSUZSJGfDpCQS4zQTw==

| X-WBNR-Posting-Host:  
207.46.19.168

| From:  
=?Utf-8?B?U3RldmUgSGFsdm9yc29u?=  
<steveh@xxxxxxxxxxxxxxxx>

| References:  
<8579DEC9-51E8-456C-A19D-8C2AAD549859@xxxxxxxxxxxxxxxx>  
<#j62MVLxHHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>  
<7701B77A-7A71-41D2-9B1E-6EFCA11DAF89@xxxxxxxxxxxxxxxx>

| Subject: Re: Outlook not  
connecting to Replicated  
Exchange 2007  
Public  
Fold

| Date: Thu, 12 Jul 2007  
13:08:00 -0700

| Lines: 61

| Message-ID:  
<EF09D1D6-0125-4AB2-8863-D5D40D5E7688@xxxxxxxxxxxxxxxx>

| MIME-Version: 1.0

| Content-Type: text/plain;  
| charset="Utf-8"

|  
Content-Transfer-Encoding:  
7bit

| X-Newsreader: Microsoft  
CDO for Windows 2000

| Content-Class:  
urn:content-classes:message

| Importance: normal

| Priority: normal

| X-MimeOLE: Produced  
By Microsoft MimeOLE  
V6.00.3790.2826

| Newsgroups:  
microsoft.public.exchange.setup

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| Path:  
TK2MSFTNGHUB02.phx.gbl  
| Xref:  
TK2MSFTNGHUB02.phx.gbl  
microsoft.public.exchange.setup:7592  
| NNTP-Posting-Host:  
tk2msftsbm01.phx.gbl  
10.40.244.148  
| X-Tomcat-NG:  
microsoft.public.exchange.setup  
|  
| PS... I created a new  
profile but still have the  
same issue.  
|  
Thanks
Steve Halvorson
Preferred Credit, Inc
"Steve Halvorson" wrote:
> Yes (At least I beleive
so) in the PFDAV Admin
tool the system
folders
are
> replicated between the 2
servers. The only caviety to
that is the
parent
> container
SCHEDULE+FREEBUSY
says "no replicas" but the
child
containers
are
> replicated. The same is
true for OFFLINE
ADDRESS BOOK all the
child
objects
> are replicated, but the
parent object says "no
replicas"
> --
> Steve Halvorson
> Preferred Credit, Inc
>
>

Re: Outlook not connecting to Replicated Exchange 2007 Public Fold

|> "Leif Pedersen [MVP]"

wrote:

|>

|>> Hi,

|>>

|>> You have also replicated the system folders (schedule+ free/busy offline

|>> address book etc).

|>>

|>> If yes to the above the problem could lie in the client, try to create a new

|>> outlook profile and see what happens.

|>>

|>> Leif

|>>

|>> "Steve Halvorson"

<steveh@xxxxxxxxxxxxxxxx>

wrote in message

|>>

[news:8579DEC9-51E8-456C-A19D-8C2AAD549859@xxxxxxxxxxxxxxxx](mailto:news:8579DEC9-51E8-456C-A19D-8C2AAD549859@xxxxxxxxxxxxxxxx)

|>>> Good Day,

|>>>

|>>> I am trying to finish migrating our Exchange organization from Exchange

|>>> 2000

|>>> to Exchange 2007.

All the mailboxes are moved and the public folders were

|>>> replicated to the new Ex2007 server. The replication from EX2000

to

|>>> EX2007

|>>> is now removed with the only copy of the folder existing on EX2007.

|>>> However,

|>>> when I launch

Outlook 2007 and then view the Outlook

Connection

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Status, it  
|>>> reports that the  
public folders are still using  
the EX2000  
server –  
even  
|>>> though there are no  
public folders on EX2000. I  
can confirm  
this  
by  
|>>> taking  
|>>> down the EX2000  
server in which case  
Outlook can no longer  
connect  
to the  
|>>> Public Folders.  
|>>>  
|>>> Any help to find the  
source of this redirection  
and fix it  
would  
be  
|>>> greatly  
|>>> appreciated.  
|>>>  
|>>> Thanks  
|>>> --  
|>>> Steve Halvorson  
|>>> Preferred Credit, Inc  
|>>  
|>>  
|>>  
|