

Re: Simple Display Name vs. Display Name

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2007-06/msg00071.html>

- *From:* v-robali@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
 - *Date:* Wed, 06 Jun 2007 02:42:47 GMT
-

Hi Phillip,

Thanks for your updating.

I am glad to know the information is help to you.

For future postings, I would like to list the following information as a guideline when submitting new posts in the future. This information will help us to understand the issue and situation more quickly. Thank you!

1. Has the server/client/product ever worked?
2. If so, what changed?
3. What service packs and updates were applied?
4. What are the steps to reproduce the problem?
5. Does it happen the same way on any other systems?
6. Please provide the exact error message with any screenshots, if possible.

If you need any assistance in the future, please feel free to post in our newsgroup.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are

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any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<From: "Phillip E. Thomas" <thomaspe@xxxxxxxxxxxxxxxx>
<References: <eqv2x8opHHA.4400@xxxxxxxxxxxxxxxxxxxxxxxx>
<ORatE7qpHHA.716@xxxxxxxxxxxxxxxxxxxxxxxx>
<eyGD7jrpHHA.1148@xxxxxxxxxxxxxxxxxxxxxxxx>
<hatuET1pHHA.2368@xxxxxxxxxxxxxxxxxxxxxxxx>
<Subject: Re: Simple Display Name vs. Display Name
<Date: Tue, 5 Jun 2007 13:08:59 +0200
<Lines: 154
<X-Priority: 3
<X-MSMail-Priority: Normal
<X-Newsreader: Microsoft Outlook Express 6.00.2900.3028
<X-RFC2646: Format=Flowed; Original
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<Newsgroups: microsoft.public.exchange.setup
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<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.exchange.setup:6575
<X-Tomcat-NG: microsoft.public.exchange.setup
<
<Thank you very much!!
<
<Regards,
<Phillip
<
<"Robert Li [MSFT]" <v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<<news:hatuET1pHHA.2368@xxxxxxxxxxxxxxxxxxxxxxxx>
<> Hello Phillip,
<>
<> Thanks for posting in our newsgroup and also for Lanwench's input.
<>
<> I'd like to give you the following information for your reference..

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- ◇
- ◇ After you applied the hotfix KB 888416, the GAL will not be affected.
The
- ◇ Address Book still display the Display Name under the General tab.
- ◇
- ◇ After you install the hotfix, for internal emails, nothing changed. We
can
- ◇ see the Display Name. For external
- ◇ emails, we will see the Simple Display Name for Sender. Only if the
Simple
- ◇ Display Name has been configured, the Information Store will use it.
- ◇ Otherwise, it will use Full Display Name.
- ◇
- ◇ One thing needs to mention:
- ◇ If there are internal users in the To line of the external emails, the
- ◇ Display Name won't change to Simple Display Name. (In one word, the
- ◇ feature
- ◇ only change the display name for Sender, not Recipients
- ◇
- ◇ Hope the information helps.
- ◇
- ◇ If you need further assistance, please don't hesitate to let me know.
- ◇
- ◇ Best regards,
- ◇
- ◇ Robert Li(MSFT)
- ◇
- ◇ Microsoft CSS Online Newsgroup Support
- ◇
- ◇ Get Secure! – www.microsoft.com/security
- ◇
- ◇ =====
- ◇
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- ◇
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◇ Any input or comments in this thread are highly appreciated.
◇
◇ =====
◇
◇ This posting is provided "AS IS" with no warranties, and confers no
◇ rights.
◇
◇ -----
◇ <From: "Phillip E. Thomas" <thomaspe@xxxxxxxxxxxxxxxx>
◇ <References: <eqv2x8opHHA.4400@xxxxxxxxxxxxxxxxxxxxxxxx>
◇ <ORatE7qpHHA.716@xxxxxxxxxxxxxxxxxxxxxxxx>
◇ <Subject: Re: Simple Display Name vs. Display Name
◇ <Date: Mon, 4 Jun 2007 16:59:43 +0200
◇ <Lines: 53
◇ <X-Priority: 3
◇ <X-MSMail-Priority: Normal
◇ <X-Newsreader: Microsoft Outlook Express 6.00.2900.3028
◇ <X-RFC2646: Format=Flowed; Response
◇ <X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3028
◇ <Message-ID: <eyGD7jrpHHA.1148@xxxxxxxxxxxxxxxxxxxxxxxx>
◇ <Newsgroups: microsoft.public.exchange.setup
◇ <NNTP-Posting-Host: 30.82-134-11.bkkb.no 82.134.11.30
◇ <Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP06.phx.gbl
◇ <Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.exchange.setup:6562
◇ <X-Tomcat-NG: microsoft.public.exchange.setup
◇ <
◇ <Hi,
◇ <
◇ <Thanks for the reply. I certainly do have a test lab, unfortunately not
◇ one
◇ <that includes a live internet connection or other sort of test
◇ environment
◇ <for Internet Mail Delivery. My understanding of the Simple Display name
◇ <setting is that Exchange would still use the normal Display Name for
◇ <internally delivered emails.
◇ <
◇ <As far as why we would only offer this to a few users, it's because
◇ only
◇ a
◇ <few users have complained about it. Changing "lastname first" to
◇ "firstname
◇ <first" for ALL users would require much more effort on my part to get
◇ <approval to change.
◇ <
◇ <Anyone else have an idea of the expected behavior of "Use Simple Display

