

## Re: Mailbox Role fails with "Access Denied" error

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2007-05/msg00120.html>

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- *From:* jkeane <jkeane@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Fri, 4 May 2007 13:23:01 -0700
- 

I did all the preliminary prepare commands.

I have just recreated the VM from scratch and successfully installed the M,C,H roles. There seems to be some funkiness happening in the setup if the bits are on the local file system. I had the bits on my desktop and for some reason the read-only bit was being forced on part of the dir tree. I had to copy to a folder on the root of a drive to get the setup to proceed. Curious.

jk

"Leif Pedersen [MVP]" wrote:

Hi,

Did you prepare the AD with the exchange 2007 /preparead commands?  
Did you install any other 2007 roles (the CAS role server must be the first one installed in a mixed environment.

Leif

"jkeane" <jkeane@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:D979B75F-51EF-43FC-9D16-E0D17839C5C3@xxxxxxxxxxxxxxxxxxxx>

I am trying to install EX07 in a virtual machine (32-bit) and am receiving a blocking error in the installation. I have an existing EX03 server in the domain. When I try to install the Mailbox role on my new machine, I receive the following error:  
Mailbox Server Role ..... FAILED  
An error occurred. error code was 3221684229 message was Access is denied..

From the setup log, I found the following error lines:  
[5/2/2007 10:21:14 AM] [2] Entering  
CAtomSystemAttendant::ScDeleteHighWaterMarks  
[5/2/2007 10:21:14 AM] [2] /LM/DS2MB/HighWaterMarks not found

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[5/2/2007 10:21:14 AM] [2] Leaving  
CAtomSystemAttendant::ScDeleteHighWaterMarks  
[5/2/2007 10:21:14 AM] [2] Leaving  
CAtomSystemAttendant::ScAddMetabaseKeys  
[5/2/2007 10:21:14 AM] [2] Entering  
CAtomSystemAttendant::ScSetAddressTypes  
[5/2/2007 10:21:14 AM] [2] Configuring X400 address type for i386  
processor  
[5/2/2007 10:21:14 AM] [2] Entering ScSetVersionOnAddressTypeObj  
[5/2/2007 10:21:14 AM] [2] Leaving ScSetVersionOnAddressTypeObj  
[5/2/2007 10:21:14 AM] [2] Configuring X400 address type for AMD64  
processor  
[5/2/2007 10:21:14 AM] [2] Entering ScSetVersionOnAddressTypeObj  
[5/2/2007 10:21:15 AM] [2] ScFindFileInDirTree  
(f:\08.00.0685\sources\dev\admin\src\libs\base\basemisc.cxx:2041)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] ScFindFileInDirTree  
(f:\08.00.0685\sources\dev\admin\src\libs\base\basemisc.cxx:2041)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] ScSetVersionOnAddressTypeObj  
(f:\08.00.0685\sources\dev\admin\src\libs\exsetup\dsmisc.cxx:1006)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] Leaving ScSetVersionOnAddressTypeObj  
[5/2/2007 10:21:15 AM] [2] CAtomSystemAttendant::ScSetAddressTypes  
(f:\08.00.0685\sources\dev\admin\src\udog\exsetdata\components\server\a\_systemattendant.cxx:259)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] CAtomSystemAttendant::ScAdd  
(f:\08.00.0685\sources\dev\admin\src\udog\exsetdata\components\server\a\_systemattendant.cxx:217)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] mode = 'Install' (61953) CBaseAtom::ScSetup  
(f:\08.00.0685\sources\dev\admin\src\udog\setupbase\basecomp\baseatom.cxx:535)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] ScSetupAtom  
(f:\08.00.0685\sources\dev\admin\src\udog\exsetdata\exsetds.cxx:889)  
Error code 0XC0070005 (5): Access is denied.  
[5/2/2007 10:21:15 AM] [2] Leaving ScSetupAtom  
[5/2/2007 10:21:15 AM] [2] [ERROR] An error occurred. error code was  
3221684229 message was Access is denied.."  
[5/2/2007 10:21:15 AM] [1] The following 1 error(s) occurred during task  
execution:  
[5/2/2007 10:21:15 AM] [1] 0. ErrorRecord: An error occurred. error code  
was 3221684229 message was Access is denied.."  
[5/2/2007 10:21:15 AM] [1] 0. ErrorRecord:  
Microsoft.Exchange.Management.Deployment.ExsetdataException: An error  
occurred. error code was 3221684229 message was Access is denied.."  
[5/2/2007 10:21:15 AM] [1] [ERROR] An error occurred. error code was  
3221684229 message was Access is denied.."  
[5/2/2007 10:21:15 AM] [1] Setup is halting task execution because of one  
or  
more errors in a critical task.  
[5/2/2007 10:21:15 AM] [1] Finished executing component tasks.

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[5/2/2007 10:21:15 AM] [1] Ending processing.

[5/2/2007 10:21:15 AM] [0] The Exchange Server setup operation did not complete. Visit <http://support.microsoft.com> and enter the Error ID to find

more information.

[5/2/2007 10:21:15 AM] [0] End of Setup

I cannot find any references to the Error ID and don't see any evidence of an access violation on the DC, new EX box or the old EX box.

How should I proceed with the diagnosis of the error?