

Re: Problems with ActiveSync – Windows Mobile Devices – 0x80072F05

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2006-11/msg00222.html>

- *From:* Jared <Jared@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 10 Nov 2006 14:24:01 -0800
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thank you for the reply. If I uncheck the box "server requires SSL", it works fine. The unfortunate part about this though is our cert was just renewed with Verisign and works fine with any browser around. I just verified this by connecting directly to <https://mydnshost.dom.com/oma> and the cert was correctly read by IE. It shows the correct dates in it and worked fine. We use the same cert for several other apps and they work fine as well. As well, if I can connect to the owa/oma url via the phones browser without issue (which to me means 443 is working fine as well), we can effectively rule out that our firewall is blocking 443. Please assist, we had this issue about a year ago and gave up, but now our users want to use windows mobile devices instead of blackberry's.

"John Oliver, Jr. [MVP]" wrote:

Can you successfully sync without using SSL for testing purposes? If you can, then this would lead one to believe the SSL cert was not reissued properly or port 443 is not open on your firewall.

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John Oliver, Jr
MCSE, MCT, CCNA
Exchange MVP 2007
Microsoft Certified Partner

"Jared" <Jared@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:476AA47B-CDC1-4AF2-9CA7-BC18CC53FF8C@xxxxxxxxxxxxxxxxxxxx

Oh Yeah, and it's a Windows Mobile 5 smartphone.

"Jared" wrote:

All,

We have tried repeatedly to get ActiveSync working with new windows

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mobile devices and unfortunately, the devices always state the following error:

0x80072F05 – "the security certificate on the server has expired. Check that the date and time on your device are correct."

Now normally this would be self explanatory, but it's not. We have checked the time/date/timezone on both the device and all of our exchange servers. they are all correct. We have actually just recently renewed our Cert for 2 more years so we know it's correct and valid, as well as the fact that all of our OWA clients work fine and don't report cert errors.

Has anyone else had this issue and what was done to solve it. Note, this is an Exchange 2003 SP2 on Server 2003 SP1. Are there any additional ports we need open on the firewall (other than SSL and 80)? We have tried with various devices and vendors, with no luck. Hopefully someone can help, otherwise I'll just open a premier ticket soon.