

## Re: User rights...

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2005-11/msg00117.html>

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- *From:* "David Bock" <David@xxxxxxxxxxx>
  - *Date:* Mon, 7 Nov 2005 12:12:00 -0600
- 

Thanks for your help, I got sidetracked and will have to get back to thi problem later...

David

"Alan Sun [MSFT]" <v-asun@xxxxxxxxxxxxxxxxxxxx> wrote in message <news:Q2UvHgC4FHA.1172@xxxxxxxxxxxxxxxxxxxxxxxx>

> Hi David,

>

> Thanks for the input.

>

> From your post, I understand that you encounter problems in accessing other

> users' mailbox even with the administrative role after upgrading to Exchange 2003.

>

> According to my experiecne, this issue may be related to permissions. In Exchange 2000/2003, by default no account can access others's mailboxes even the Exchange Full Administrative.

>

> We may first try to grant permissions for the administrators to access all the mailboxes according to the instructions populated in the following article:

>

> How to Assign Service Account Access to All Mailboxes in Exchange Server 2003:

> <http://support.microsoft.com/?id=821897>

>

> Here are the main steps:

>

> 1. Start Exchange System Manager, and then locate the database you want to have full mailbox access to.

> 2. Open the properties of this object, and then click the Security tab.

>

> Note: If the Security tab doesn't appear, you can modify the registry key to show it.

>

> -- Click Start and then click Run.

> -- In the Open box, type regedit, and then press ENTER.

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- > --- In Registry Editor, locate the following subkey in the registry:
- > HKEY\_CURRENT\_USER\Software\Microsoft\Exchange\EXAdmin
- > --- On the Edit menu, point to New, and then click DWORD Value.
- > --- Type ShowSecurityPage, and then press ENTER.
- > --- Press ENTER.
- > --- In the Edit DWORD Value dialog box, type 1 in the Value data box, and
- > then click OK.
- > --- Quit Registry Editor.
- >
- > 3. Grant your account full explicit permissions on the object, including
- > Receive As and Send As permissions.
- >
- > In the meanwhile, please collect the following information if the issue
- > persists:
- >
- > 1. Reproduce the issue, capture the screen and sent to me at:
- > v-asun@xxxxxxxxxxxxxxxx
- >
- > 2. Collect the MPS Report for Exchange.
- >
- > a) Download MPSRPT\_Exchange.EXE from the following link:
- >
- > [http://www.microsoft.com/downloads/details.aspx?familyid=cebf3c7c-7ca5-408f-](http://www.microsoft.com/downloads/details.aspx?familyid=cebf3c7c-7ca5-408f-88b7-f9c79b7306c0&displaylang=en)
- > [88b7-f9c79b7306c0&displaylang=en](http://www.microsoft.com/downloads/details.aspx?familyid=cebf3c7c-7ca5-408f-88b7-f9c79b7306c0&displaylang=en)
- >
- > b) Double-click the executable file to start the report gathering tool,
- > and
- > then accept the end-user licensing agreement (EULA). Note Please be
- > patient
- > while MPS Reports collects data. The tool may appear to stop responding
- > (hang) because it may take from five to 15 minutes to collect the data.
- >
- > c) The tool creates a CAB file named "%COMPUTERNAME%\MPSReports\_.CAB" in
- > the %systemroot%\MPSReports\Setup\Reports\Cab folder. The CAB file
- > contains
- > the reports that the MPS Reporting Tool generated. If the tool does not
- > create the CAB file, copy all the files in the
- > %systemroot%\MPSReport\Setup\Reports folder to a compressed (zipped) file.
- > Note The %systemroot% folder is the folder where you installed the
- > operating system. By default, this is the C:\WINDOWS folder.
- >
- > d) Send me the CAB file or the compressed (zipped) file to me.
- >
- > For more information, please refer to the following article:
- >
- > 818742 Overview of the Microsoft Configuration Capture Utility
- > (MPS\_REPORTS)
- > <http://support.microsoft.com/?id=818742>
- >
- > Thanks and have a nice day!
- >

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- > Best Regards,
- > Alan Sun
- > Microsoft Online Partner Support
- >
- > When responding to posts, please "Reply to Group" via your newsreader so
- > that others may learn and benefit from your issue.
- >
- > =====
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- > Others: <https://partner.microsoft.com/US/technicalsupport/supportoverview/>
- >
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- > Support page:
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- > =====
- >
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- rights.
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• **Follow-Ups:**

- ◆ **Re: User rights...**  
◇ From: Alan Sun [MSFT]

• **References:**

- ◆ **User rights...**  
◇ From: David Bock
- ◆ **RE: User rights...**  
◇ From: Alan Sun [MSFT]

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