

## Re: Reply to Doesnt work with our outgoing email

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2005-08/msg00812.html>

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- *From:* "Leonid S. Knyshev" <[knyshev@xx](mailto:knyshev@xx)>
  - *Date:* Sun, 28 Aug 2005 13:08:22 -0700
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"TexasDon" <[TexasDon@xx](mailto:TexasDon@xx)> wrote in message [news:1D82AB50-9D49-41E4-B4B4-B72C746B198A@xx](mailto:news:1D82AB50-9D49-41E4-B4B4-B72C746B198A@xx)  
> SBS 2003 with only 5 workstations. Each workstation has connection to  
> internet via lan so the server doesnt host it. They retrieve their pop  
> mail  
> directlyfrom workstation. OUR sever doesn't host our pop mail and we dont  
> host our website.  
>  
> When someone clicks "reply" on our outgoing pop mail, it tries to send it  
> to  
> XXXX@xxxxxxxxxxxxxxxx not the reply to address ( XXX @ xx.com) set up in  
> outlook.  
> So it fails to reply to us.  
>  
> We use the server for internal email, contacts and calendar only.  
>  
> I dont think I have SMTP configured. The service does start but I dont see  
> it under Info Sevices.  
>  
Your recipient policy is not setup correctly, hence the domain name  
@example.local does not get rewritten to @example.com. Run the Configure  
Internet E-Mail wizard and that normally is how you configure Exchange in  
SBS. If you want to do it without a wizard, go into Exchange System Manager  
(under Advanced in Server Manager) and create a new Recipient Policy to add  
a @example.com address.

Consider moving away from POP3 mail (far too many limitations, such as inability to sync mail back to exchange, no shared calendars etc) to a smarthost scenario where your ISP queues mail for you (ask them about ETRN, they'll know what it means). Look into implementing the SBS2003 POP3 connector in the meantime as it's already part of your system. With that connector, you will have all the benefits of Exchange without the issues of POP3. The challenge then is only to get everyone to stop using their POP3 account immediately and to have them access the SBS box only. By purchasing SBS2003 and licensing it in per-user mode, you have acquired enough licenses for Outlook 2003 to install it on every licensed employee's workstation locally and remotely. Then setup RPC over HTTP to give them seamless access into SBS2003 from a remote location without a VPN.

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Leonid S. Knyshev, CEO  
Crashproof Solutions, LLC – <http://www.crashproofsolutions.com>  
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• **References:**

◆ **[Reply to Doesnt work with our outgoing email](#)**

◇ From: TexasDon

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