

RE: No Exchange Full Administrators

Source: <http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2004-09/0738.html>

From: BCDDesign (BCDesign_at_discussions.microsoft.com)

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So I solved my own problem. I did a little more digging into the archives of this group and in the knowledge base and found a knowledge base article 830186. It didn't come up when I searched through the knowledge base (even though the terms I searched for were in the title), but it basically pointed me to the ADSI edit utility and showed me what to delete. For others who try this, it may be helpful to note that I didn't find the GUID mentioned in the article, but did find the name of my first organization.

"BCDesign" wrote:

> OK, so here is what is happening. I am trying to install Exchange 2003
> Enterprise on my local domain, and am having loads of trouble. I started the
> install by running ForestPrep and DomainPrep from my DC. Not any problems
> there, everything went smoothly. Next I ran the install on the server I want
> Exchange to run on. Again, everything went fine. After install, I changed
> the storage group to put it on a separate drive. But then everything stopped
> working, and when I tried to put it back, it wouldn't let me. Told me that
> it could not remove the existing files. All this time I am running as the
> domain administrator, so I know it isn't a permissions error. Anyway, I
> decide to just uninstall Exchange, and try reinstalling it.
>
> And thus began the errors. The uninstall went fine, but when I restarted
> and tried reinstalling, it refused to reinstall Exchange. It said that I had
> to be a member of the local administrators group, and that in order to
> install the first server, I had to run as an account with the Full Exchange
> Administrator privilege. Well, I went and checked, and sure enough, the
> domain admins group was already a part of the local administrators group, and
> domain administrator account I was using was in the domain admins group. I
> went ahead and explicitly added the domain administrator account to the local
> admins group, and reran the setup. That got rid of the first error, but it
> still said that I needed the Full Exchange Administrator privilege. Well, I
> was running under the same account I had used to install it the first time,
> so I don't know what was going wrong.
>
> After some checking, I found that I could tell what the administrator
> account was by looking at the log file on the server where I installed the
> forestprep. I did that and found two PTAdministratorAccount entries, one
> from the forestprep install and one from the domain prep install. The first

microsoft.public.exchange.setup: RE: No Exchange Full Administrators

> said PTAdministratorAccount = CARLESKI\Administrator, the account I was
> using, and the second said PTAdministratorAccount = Uninitialized. I'm not
> sure if that indicates a problem, or just that it doesn't write it out in the
> domain prep install. Also, I tried installing the Management Tools. Those
> installed fine, so I opened up System Manager and right-clicked on the very
> first node in the tree, my organization, and selected delegate control. Sure
> enough, CARLESKI\Administrator was already in the list. I tried adding
> another account that I had set up as an enterprise administrator. It seemed
> to add fine, but setup wouldn't work under that account either. Then when I
> went back into System Manager and tried to remove that account using the
> delegate control wizard, it said that there was an error removing the
> privilege and that it couldn't do it. The account is still in the list, and
> I am still unable to install Exchange on my domain. Any help that anyone
> could offer me would be greatly appreciated. Thanks,
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> --
> Benjamin R. Carleski