

## Re: OWA disappeared after installing sharepoint portal server – still

**Source:** <http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2004-08/0363.html>

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**From:** Akhlaq Khan (*auzkhan\_at\_newsgroup.nospam*)

**Date:** 08/09/04

Date: Mon, 9 Aug 2004 14:08:21 +0500

thanks martin,

but i already did all this (article 823265 and 832769 ). still i am facing issues. both sharepoint and OWA are inaccessible.here is my earlier message that would help you understand actually what happened ... (this is what i posted AFTER reading both articles and acting upon them):

> > *i read the articles and did exactly as instructed. but now i am getting a*  
> > *"Error:Access is denied" messaged when i try to login to*  
> > *<http://servername/exchange> even though i am providing correct user id*  
> > *(domain\username) and password from a client machine. when i try to browse*  
> > *the same location from server, it gives me "403 – Forbidden" error.*  
> >  
> > *i must tell you that before reading the articles, i was trying to fix the*  
> > *problem on my own, so i looked into the IIS and tried to play a bit with*  
> > *virtual directory properties of "exchange", "exadmin", "exchweb" folders under*  
> > *"default website" in IIS. this is what i tried:*  
> >  
> > *1. under application settings, i saw there was no application created so i*  
> > *created one for each of them by pressing the "Create" button.*  
> > *2. i tried changing the execute permissions from "none" to "scripts only"*  
> > *and "scripts and executables".*  
> > *3. i also tried to check/uncheck "script source access", "directory*  
> > *browsing" checkboxes.*  
> >  
> > *even though now i beleive i have reverted back to original settings, i doubt*  
> > *that maybe i am missing something here. if anybody can please let me know*  
> > *exactly how each of these exchange folders (and others if any) should be*  
> > *configured, i would greatly appreciate the help.*

microsoft.public.exchange.setup: Re: OWA disappeared after installing sharepoint portal server – still

can you please help ? if i re-install exchange, will i have to reconfigure mailboxes or what?

thanks,  
akhlaq.

"martin" <martin@discussions.microsoft.com> wrote in message  
news:A4E41108-C831-4807-A7A2-0497654CD413@microsoft.com...  
> *It was a very BAD idea to install SharePoint on a production Exchange  
server  
> and NOT recommended. To fix the problem you may need to re-install  
exchange  
> and if you wan to make it work there are several steps to take but not  
> guarantee to work  
> I had a similar problem with sharepoint team services (same technology)  
but  
> on a front-end server (the recommended way) and here are the links that  
> helped me fix the problem:  
> <http://support.microsoft.com/default.aspx?kbid=832769>  
> <http://support.microsoft.com/default.aspx?kbid=832769>  
> <http://support.microsoft.com/?id=823265>  
>  
> Good luck  
>  
> martin.  
>*

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> "Akhlq Khan" wrote:  
>  
> > *i just found out that even the sharepoint portal server on  
<http://servername>  
> > is now inaccessible :( :(  
> >  
> > i receivee following message when i try to hit it :  
> >  
> > HTTP Error 401.1 – Unauthorized: Access is denied due to invalid  
> > credentials.  
> >  
> > pleeeeeease help!!!  
> >  
> > thanks  
> > akhlaq khan.  
> >  
> > -----  
> >  
> > thanks for the help Lanwench!  
> >  
> > i read the articles and did exactly as instructed. but now i am getting  
a  
> > "Error:Access is denied" messaged when i try to login to*

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> > configured, i would greatly appreciate the help.  
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> > thanks,  
> >  
> > akhlaq khan.  
> >  
> >  
> > "Lanwench [MVP – Exchange]"  
> > <lanwench@heybuddy.donotsendme.unsolicitedmail.atyahoo.com> wrote in  
message  
> > news:%23Z2JYkveEHA.248@TK2MSFTNGP12.phx.gbl...  
> > > Akhlaq Khan wrote:  
> > > > we have exchange 2003 server running on windows server 2003 platform  
> > > > with AD. yesterday i installed Sharepoint portal server on it after  
> > > > which nobody was able to access OWA (outlook web access) feature of  
> > > > exchange 2003. there is a 404 not found error coming up when we try  
> > > > to hit <http://servername/exchange> site. apparently, i made some  
> > > > mistake while installing sharepoint portal server.  
> > > >  
> > > > can anybody please give me a hint as to what mistake i might have  
made  
> > > > during the installation? or is that the way sharepoint behaves? is  
> > > > there anyway i can revert back?  
> > >  
> > > Best advice is not to install SharePoint on a server running Exchange.

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> > > <http://www.computerweekly.com/Article126835.htm>

> > >

> > > See <http://support.microsoft.com/?scid=kb;en-us;823265> for help getting

> > OWA

> > > again.

> > >

> > > >

> > > > thanks.

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> > > > akhlaq khan.

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