

Re: * OWA... (Third post)

Source: <http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.setup/2004-07/0066.html>

From: Paul (*anonymous_at_discussions.microsoft.com*)

Date: 07/01/04

Date: Wed, 30 Jun 2004 21:50:48 -0700

Mark,

I have not called Microsoft PSS. What is PSS? What's the number? Is this the fee based support that cost \$245 per incident?

Paul

>-----Original Message-----

>Have you called Microsoft PSS and logged a call, this is a public forum so

>no guarantee is given that your question can be answered here, if its really

>important you would be best advised to call PSS.

>

>--

>Mark Fugatt

>Exchange MVP

><http://www.exchangetrainer.com>

><http://www.msexchange.org>

>"Paul" <anonymous@discussions.microsoft.com> wrote in message

>news:23e1601c45f04\$3a7dd710\$a301280a@phx.gbl...

>> Microsoft? If you're concerned about security then you

>> should respond to this question in a timely manner. We

>> cannot make this OWA server available on the Internet

>> without applying the latest SP and critical updates.

>>

>> =====

>> Our OWA Exchange 5.5 server (Windows NT Server)

recently

>> died and we replaced it with a Windows 2000 Server. We

>> installed Exchange 5.5 OWA then applied Exchange SP4.

>> Everything was working until we apply Windows 2000 SP4.

>> Everytime we logon we get "OWA was unable to get to your

>> inbox" error. As soon as we un-installed Windows 2000

>> SP4, OWA works again. Our Exchange 5.5 server is

running

>> *under Windows NT SP6a (plus up to date security patches).*

>> *It also has Exchange 5.5 SP4 installed.*

>>

>> *Does anyone have any idea?*

>>

>> *Thanks,*