

Re: configuring accounts

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 - *Date:* Sat, 10 Feb 2007 10:36:03 +0100
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"Mark Arnold [MVP]" <mark@xxxxxxxx> wrote in message news:jncps2d815sb8slreaog71do8df1ir6b21@xxxxxxxxxxx

On Thu, 8 Feb 2007 23:03:28 +0100, "Jan Kucera" <miloush@xxxxxxxxxxxxxxxxxxx> wrote:

Hi,

I would like to ask how should I configure Exchange, AD and clients to fill this scenario:

The company has its own e-mail, company@xxxxxxxxxxx, to which has some of the employers access for reading as well as for sending e-mails. Each person has two e-mails, one for business, surname@xxxxxxxxxxx and one personal, firstname@xxxxxxxxxxx

Company is running Win 2003 SBS Standard, Exchange 2003.

My current solution was:

- AD account with "surname" login
- AD account with "firstname" login, with logging in disabled
- AD account with "company" login, also disabled.

On the server side, company e-mail was allowed to be accessed from some employers, and each firstname e-mail was allowed to be accessed by lastname account.

On the client however (Outlook 2007), there had to be Exchange account, automaticaly the logging-in account, which is lastname. Then, additional Exchange accounts are the firstname one and the company one if applicable. However, additional IMAP accounts were needed to be able to send e-mails from company or firstname mails, the Exchange way did not worked, perhaps because of security settings.

Now we are going to do full reinstallation, so my question is, if this solution is the only possible, since I don't like it very much. Do I need to

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create the AD accounts only for mails? Could the Outlook 2007 load all the Exchange accounts which are available for the particular user? Do I have to set up these duplicate IMAP accounts? Or how do I set up the Exchange to allow sending e-mails from the Exchange alternative accounts? Is it possible without this "from firstname/company on behalf of secondname" header?

How would you solve this?
Thank you for any idea,
Jan

This took some reading and working out.
Can you explain exactly why you need different mailboxes for the three functions?
Given that I'm fairly sure you will know that you can have as many SMTP addresses attached to a user account as you want and the users can separate the mail into the three parts. (Any reason you're allowing users to get personal emails into your Exchange anyway?)

The company mailbox is needed because

- 1) customers mostly don't know who works on their order. So they just send data to the company mail. Also orders unrelated mail is being sent there.
- 2) at the time the company didn't have its own server (and so many employers), it had three company mailboxes from public providers (just because sometimes some didn't work at these times) so the server regularly picks up these and stores them in the company exchange account.

The surname mailbox is needed just as you would expect, also some people just do work from another branch and this would be more mess than necessary if mixed in the common mailbox.

The personal mailbox is not my business. Let's take it as a company politics, that they offer personal e-mails for their employers. This is not america and half of them even don't have access to internet at home...

By the way, we are talking about maximum of ten employers, if this explains something. :-)

How can I add SMTP addresses to the user account without creating separate outlook account?

Thank you for your patience,
Jan

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