

Re: Dead Exchange Server

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2008-09/msg00084.html>

- *From:* "John Oliver, Jr. [MVP]" <jcoliverjr@xxxxxxxxxxx>
 - *Date:* Wed, 24 Sep 2008 16:49:08 -0400
-

No problem, glad to help.

—

John Oliver, Jr
MCSE, MCT, CCNA
Exchange MVP 2008
Microsoft Certified Partner

"Mike" <Mike@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:D4D802C7-8C51-4FE0-B29F-7FACF799069E@xxxxxxxxxxxxxxxxxxxx>

I fixed it!

Honestly im not sure what exactly did it, but i created a new SMTP Virtual Server, and matched up every setting on my default, then deleted the new one, and wallah! It worked! Im not sure what did it, but i removed the certification that i was using, for authentication, i checked anonymous access, basic authentication, and integrated windows auth, thats it for the authentication window. For outbound security, the TLS encryption i unchecked, and in ADvanced Delivery i used the local domain name instead of the websites domain (which the website is on a different server). These are the defaults, and it worked! Now its a little less secure, so i can start securing it from here, and if the email stops working, the 1 step at a time changes will let me know what did what.

Thank you for the help John! Your introduction of the analyzers helped me scope the issue down to the SMTP server, and thats how i found the solution. And to add a plus to that, all the changes also fixed everything else and my iPhone sync's right up with no problems like it had before! So thanks a bunch!

"John Oliver, Jr. [MVP]" wrote:

Ok, first thing I would do is rerun CEICW as it can fix errors in your configuration including certificates (IMHO, I would strongly suggest buying a standard SSL commercial cert from Go Daddy as they are very inexpensive

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and
less headache in administration with mobile devices). If that does not work,
I would suggest downloading Exchange Best Practice and SBS Best Practice
Analyzer. Run both to see if they find anything. I would then look at your
Event Viewer App log on the Server for any related Errors. Please post back
your findings. You can also post to microsoft.public.windows.server.sbs
group as they are dedicated to SBS questions.

--
John Oliver, Jr
MCSE, MCT, CCNA
Exchange MVP 2008
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"Mike" <Mike@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:AA9A2A7D-DF76-41D4-8BF3-225FD8BA7660@xxxxxxxxxxxxxxxxxxxx
> Yes, its a server computer i built, i installed SBS 2003, its fully
> updated,
> i had Exchange Server 2003 installed as well and fully updated that, it
> messed up after installing the latest service pack. We were using the
> certificate that was generated with the install, but i made a new one > to
> utilize the IP address of the server so we dont get certificate errors,
> that
> was only working when connecting locally, but for some reason that >
stopped
> working now and we get those errors again.
>
> I talked with microsoft online chat and they couldnt figure anything > out,
> and they gave me a link to the microsoft exchange IT pro's, but its > fairly
> spendy, even for a small business like this one. My boss wants no part > of
> that, thats why im here, hoping somebody has some ideas, or has had > this
> problem before and knows the solution.
>
>
> "John Oliver, Jr. [MVP]" wrote:
>
>> Is this an SBS Server? Are you using a Commercial Certificate to >>
secure
>> your EAS connections? Have you considered calling a local IT >>
Consultant?
>>
>> -- >> John Oliver, Jr
>> MCSE, MCT, CCNA
>> Exchange MVP 2008
>> Microsoft Certified Partner
>>
>> "Mike" <Mike@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>
news:1FD3FB12-B060-4A92-8648-EB0B25004945@xxxxxxxxxxxxxxxxxxxx
>> >I just recently did the update and installed i believe SP3 for >>
>>Exchange?
>> > Maybe it was SP2, i dont remember, its the newest one since that >> >

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was
>>> the
>>> last of the updates.. But i ran into a problem...
>>>
>>> I bought one of the new iPhones and i could NOT get it to sync with
>>> exchange, i believe its because i was getting certificate errors >>>
which
>>> i
>>> cant
>>> get to go away, im using my servers IP address for the server since
>>> only
>>> about 8 people use it, but i get certificate errors and mail doesnt
>>> sync,
>>> so
>>> i did the updates for exchange and afterwords ive noticed 3 things.
>>>
>>> 1) Every hour or 2 i would login to my E-Mail and all my mail would
>>> be
>>> marked as unread (this has stopped sorta, kinda happens at random >>>
now)
>>>
>>> 2) I still cant sync my iPhone
>>>
>>> 3) Nobody can receive E-Mails, anyone sending an email to anyone >>>
> gets
>>> rejected, here's some of the errors
>>>
>>> From GMail:
>>> "Google tried to deliver your message, but it was rejected by the
>>> recipient
>>> domain. We recommend contacting the other email provider for further
>>> information about the cause of this error. The error that the other
>>> server
>>> returned was: 454 454 5.7.3 Client does not have permission to >>>
submit
>>> mail
>>> to
>>> this server. (state 13)."
>>>
>>> From MSN (i replaced the email with ----@xxxxxxx:
>>> "Reporting-MTA: dns;bay0-omc2-s12.bay0.hotmail.com
>>> Received-From-MTA: dns;BAY140-W41
>>> Arrival-Date: Sun, 21 Sep 2008 23:48:21 -0700
>>>
>>> Final-Recipient: rfc822;----@xxxxxxx
>>> Action: failed
>>> Status: 5.7.0
>>> Diagnostic-Code: smtp;530 5.7.0 Must issue a STARTTLS command
first"
>>>
>>> It looks like they are both totally different errors to me, and im

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>> > clueless
>> > as to what i need to do here. I have a very upset boss, and very >> >
upset
>> > coworkers and ive been working on this for about 3 days now, and no
>> > results... im clueless! I dont know much about an exchange server, >> >
but
>> > i
>> > gotta admit i learned quite a bit the last few days(while off the
>> > clock),
>> > but
>> > i still believe ive only barely touched what is really all there.
>> >
>> > If anybody could help me atleast solve the problem with people not
>> > being
>> > able to send E-Mails to my server, i would be forever in your debt!
>> >
>> > Thank you to anyone that helps!!
>>
>>