

## Re: Third Party e-mail providers and Smart Host

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2007-09/msg00114.html>

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- *From:* "John Oliver, Jr. [MVP]" <jcoliverjr@xxxxxxxxxxxx>
  - *Date:* Wed, 26 Sep 2007 13:58:12 -0400
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The third party is most likely going to need you to Authenticate to them before they will allow you to relay off their servers, you will need to call them to confirm. If so, go under the Delivery Tab of your SMTP VS go to Outbound Security to input the proper credentials. Smarthosting off your ISP or third party vendor is not uncommon, in fact, its almost getting to be a requirement.

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John Oliver, Jr  
MCSE, MCT, CCNA  
Exchange MVP 2007  
Microsoft Certified Partner

"Carl Gross" <CarlGross@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:DA17E32F-A41A-4E99-9986-3004518DC54D@xxxxxxxxxxxxxxxxxxxx>

I'm having trouble sending, not receiving e-mail.

No. what happened was I called the people that we were having trouble with (the people that are sending the NDRs) and they told me that the IP address we were using was directed to our domain, but our domain name was being directed to our third party domain name (a rDNS problem). When I told our third party vendor about it, they said set up smart hosting and that was it.

I had to figure this out on my own (I don't remember this being covered in the Exchange Server course I took).

"John Oliver, Jr. [MVP]" wrote:

SMTP VS does not download email per se, POP3 Downloads. Did the third party give you instructions on how to setup your mail server for Smarthosting to them using Exchange Server?

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John Oliver, Jr  
MCSE, MCT, CCNA  
Exchange MVP 2007  
Microsoft Certified Partner

Re: Third Party e-mail providers and Smart Host

"Carl Gross" <CarlGross@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:63A9B757-DA91-40BC-AE97-F6A572266EE3@xxxxxxxxxxxxxxxxxxxx](mailto:news:63A9B757-DA91-40BC-AE97-F6A572266EE3@xxxxxxxxxxxxxxxxxxxx)

>I have a problem sending e-mail to someone (timeout NDR is returned to >me).

>

> We have Exchange Server 2003 that uses SMTP virtual server to download > e-mail from the third party. Our domain for the sake of argument is > Domain1.xxx and the third party domain is Domain2.yyy with an IP > address

> of

> 111.222.333.444.

>

> I have entered [111.222.333.444] into the Smart Host box of the SMTP

> Virtual

> Server, but it isn't working yet. Should I wait for more time to go by > or

> is

> there another setting I have to make?