

Re: after installing KB011829 OWA is not working anymore

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Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2007-02/msg00075.html>

- *From:* Bartgoffin <bartgoffin@xxxxxxxxxxxxxxxx>
 - *Date:* Wed, 14 Feb 2007 01:08:34 -0800
-

Hi Terence,

Thanks for the replay. If I read your replay correctly is this the solution for SBS2003.

I'm running W2K3 SP1 standard and Exchange 2003 SP2.

Is your replay also for the configuration above?

Thanks
Gr. Bart

"Terence Liu [MSFT]" wrote:

Hello customer,

Thank you for kind update

According to your description, I understand that you can not access OWA after you install hotfix KB911829. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, after you install hotfix KB911829, I suggest we perform the following steps:

Step 1:

User Profile WMI Provider. The User Profile WMI Provider is required if you want to enable users to access documents and user settings for their existing user profiles after a computer joins the Windows SBS 2003 domain. To enable users to access existing documents and settings after the client computer is joined to the domain, you must download and install the User Profile WMI Provider to each client computer that is running Windows Vista before you use <http://servername/ConnectComputer>. You do not have to install the provider if you do not have existing local user documents or settings.

You must log on to the Windows Vista-based computer, and then download and

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install the User Profile WMI Provider. For more information about the User Profile WMI Provider, including download information, click the following article number to view the article in the Microsoft Knowledge Base:
930955 New Win32_UserProfile WMI functionality replaces Moveuser.exe, which is not compatible with Windows Vista

Step 2:

If you are running the Premium Edition of Windows Small Business Server 2003, install the following updates for Internet Security and Acceleration Server 2004:

Install Microsoft Internet Security and Acceleration (ISA) Server 2004 SP 2 Standard Edition to enable synchronization between Windows Vista Outlook Client and the Exchange mailbox on the Windows SBS server. To download this service pack, visit the following Microsoft Web site:

<http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=88350ABA-D09E-44B5-8002-96590ABFA148>

Install the Firewall Client for ISA Server. You can download the Firewall Client software from the following Microsoft Web site:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=05C2C932-B15A-4990-B525-66380743DA89&displaylang=en>

- a. Download the Firewall Client software to a shared folder on the Windows SBS server, for example, the ClientApps folder.
- b. From each client computer that is running Windows Vista, locate the shared folder where you downloaded the Firewall Client, and then install the Firewall Client for ISA Server 2004.
- c. When you are prompted to configure Firewall Client, type the name of the Windows SBS server.

Note : Firewall Client for ISA Server is supported for Windows Vista, Windows XP, and Windows 2000.

Step 3:

Install the ISA Server 2004 update. For more information about the ISA Server 2004 update, click the following article number to view the article in the Microsoft Knowledge Base:

930414 Description of Update Rollup for ISA Server 2004 Standard Edition that is running on a Small Business Server 2003 Premium Edition-based computer

For more information about how to manually configure any additional settings, visit the following Microsoft Web site:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=46e95c56-1a4c-45bd->

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8d69-5f41ff8f1f22&DisplayLang=en

Step 4:

If you used the previously published steps to manually join the Windows Vista client computer to a Windows SBS network, you must log off and then log back on to the client computer after you install the update. You will receive a one-time User Account Control (UAC) prompt for SBS 2003 SP 1 before the client is updated with the correct settings.

Hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: after installing KB011829 OWA is not working anymore
| thread-index: AcdPf36mn/Melu+tT/6vc9ZIObOOHQ==
| X-WBNR-Posting-Host: 207.46.198.15

Re: after installing KB011829 OWA is not working anymore

| From: =?Utf-8?B?QmFydGdvZmZpbG===?= <bartgoffin@xxxxxxxxxxxxxx>
| References: <E0142594-5E80-405E-95BF-1BB4698E8BDD@xxxxxxxxxxxxxx>
<uRoMC43THHA.996@xxxxxxxxxxxxxx>
| Subject: Re: after installing KB011829 OWA is not working anymore
| Date: Tue, 13 Feb 2007 06:59:00 -0800
| Lines: 32
| Message-ID: <F2F7D1A5-F95E-45EE-AEC3-4EBE664BCBA6@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
| Newsgroups: microsoft.public.exchange.connectivity
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.exchange.connectivity:615
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149
| X-Tomcat-NG: microsoft.public.exchange.connectivity

| Hi Ray,

| I can make a connection and get the message to accept the certificate.
| I can put in my userid and password. aftwer that i get the the page witch
| says that this page can not be displayed. And of story.
| This happend after installing the hotfix KB911829. This is for problems
with
| IE7 and Vista.

| Gr. Bart

| "Ray" wrote:

| > What precisely does "not working" mean?
| >
| > Ray
| >
| > "Bartgoffin" <bartgoffin@xxxxxxxxxxxxxx> wrote in message
| > news:E0142594-5E80-405E-95BF-1BB4698E8BDD@xxxxxxxxxxxxxx
| >> Hi,
| >>
| >> I installed hotfix 911829 on my exchange server, now the OWA is not
| >> working
| >> anymore. Is there anyone who has the same problem and the solution?
| >>
| >> Exchange server 2003 SP2
| >> The hotfix was for IE7 and Vista.
| >>
| >> Thanks in advance

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