

Re: Unread messages displayed in OWA but not Outlook 2003

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2005-12/msg00007.html>

- *From:* "Andrew Petrie" <apetrie@xxxxxxxxxxx>
 - *Date:* Fri, 2 Dec 2005 20:30:57 +1000
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"Megan M" <MeganM@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:ABA2B382-6A53-4600-9CC8-1ABC3F1805FB@xxxxxxxxxxxxxxxxxxxx>

> For a handful of users in my organization their client is not showing new
> messages in the Inbox until after they click on Send/Receive. We are
running
> Outlook 2003/Exchange 2003. All clients are set up in cached mode I have
> checked all the problem Outlook clients and their status says "Connected"
and
> that "All folders are up to date" but if I access that same mailbox from
the
> user's machine via OWA it shows the unread messages.
>
> I have checked all related registry entries in an attempt to find some
> common defect, but all of the affected machines have the defaults.
>
> Please help.

Are the users with the problem behind a firewall, or are you using NAT?

Are these users running XP SP2? If so check KB 839226.

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