

OWA browser incompatibility?

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2005-04/msg00032.html>

- *From:* "AJWS" <AJWS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 5 Apr 2005 13:17:04 -0700
-

We have one user trying to access his account via OWA who, for whatever reason, on only one computer cannot get in. He's tried with IE and Firefox, but whenever he tries to log into mail.ourcompany.com he gets a simple "Error: Access denied" page. The login prompt doesn't even come up. This happens to him internally and externally, and he's the only one with the problem. If he logs in from other computers it's fine. Are there any things we should check for on his laptop's configuration? Didn't see anything out of the ordinary in the Hosts file. Did a spyware scan, virus scan too. Any ideas would be appreciated. Thanks.

.

- *Follow-Ups:*
 - ◆ **[Re: OWA browser incompatibility?](#)**
 - ◇ *From:* Lee Derbyshire [MVP]
- Prev by Date: **[RE: Server Name](#)**
- Next by Date: **[problems connecting to exchange](#)**
- Previous by thread: **[OMA on Blackberry](#)**
- Next by thread: **[Re: OWA browser incompatibility?](#)**
- Index(es):
 - ◆ **[Date](#)**
 - ◆ **[Thread](#)**