

microsoft.public.exchange.connectivity: Re: Emails get stuck... Need to pull to get them!

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Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2005-01/0188.html>

From: Lanwench [MVP – Exchange] (lanwench_at_heybuddy.donotsendme.unsolicitedmail.atyahoo.com)

Date: 01/12/05

Date: Wed, 12 Jan 2005 09:54:22 -0500

Sam wrote:

> *Hi,*

>

> *My answer is yes to your questions about firewall, switch w/ VLANs...*

> *My built-in XP firewall was on too (I don't know why).. Do you think*

> *that could be the reason?*

Yes. Disable it and see. If that doesn't work, talk to whomever runs your network about the VLAN config.

>

> *Sam*

>

> *"Lanwench [MVP – Exchange]"*

> *<lanwench@heybuddy.donotsendme.unsolicitedmail.atyahoo.com> wrote in*

> *message news:%23fLZDoE%23EHA.600@TK2MSFTNGP09.phx.gbl...*

>> *Sam wrote:*

>>> *As weird as it sounds, this is a problem that manifested itself in*

>>> *the last 3–4 months. I connect to Exchange 2000 through Outlook 2002*

>>> *in our corporate network which is 100 Mbps network.*

>>>

>>> *When an email arrives in my email account it should just pop up in*

>>> *my Inbox. I have to switch between Inbox and Calendar or Tasks or*

>>> *Contacts, etc. to pull my emails. When I switch back and forth, my*

>>> *emails pop up in my Inbox.*

>>>

>>> *If I'm in a meeting, I'm away from my computer for a while. When I*

>>> *check my Inbox, I see nothing. I do the trick and all of a sudden,*

>>> *they pop up in my Inbox. It's like they get stuck in the pipe. This*

>>> *could be more of an Outlook issue than an Exchange one. Has anyone*

>>> *experience anything like this? If so, what do I need to do to fix it*

>>> *so my computer will behave the way it used to.*

>>>

>>> *Thanks,*

>>>

>>> *Sam*

>>

>> *It's not Outlook, it's not Exchange – it's Windows or networking,*

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- >> *most likely. Do you have a firewall installed/configured on your*
- >> *workstation? Or*
- >> *are you on a switch with VLANs? Or behind any hardware firewall?*
- >> *Exchange is*
- >> *trying to send the UDP packets to your computer to notify it of new*
- >> *messages, & the traffic is getting blocked for some reason.*