

Exchange 2000 Connectivity Problem Through VPN

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Greetings and Happy Holidays, hopefully some of you geniuses out there can help me out.

I am running an Exchange 2000 Server environment with remote connectivity via a Cisco VPN Concentrator. All of my users can connect to the VPN server fine, all can see the network shares, send and receive files and printers fine.

However, about 10 percent of my users can not use Exchange via Outlook 2002. They can ping the server, but it constantly prompts them to authenticate. About half the users are using laptops that have joined the domain and have no issues locally. When they login in via the VPN that credentials are accepted with no problems for all services except Exchange.

We have used both the Cisco Clients and MS Clients to test resolutions with no progress. The test case user has a DLINK 254 Wireless Router and a DSL connection. His laptop works remotely when connected to a different ISP and Different Router (LinkSys) with no config changes on the client. But not at his usual remote office. Again, this user see all network resources and has no problem with pass through authentication except for Exchange.

Any and all constructive comments are appreciated. I look forward to the communities thoughts on this issue.

If there is any more information required to assist in solving this puzzle please let me know.