

## Re: Access denied when using password authentication

**Source:**

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2004-11/0366.html>

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**From:** Lanwench [MVP – Exchange] ([lanwench\\_at\\_heybuddy.donotsendme.unsolicitedmail.atyahoo.com](mailto:lanwench_at_heybuddy.donotsendme.unsolicitedmail.atyahoo.com))

**Date:** 11/27/04

Date: Sat, 27 Nov 2004 11:56:35 -0500

Hank wrote:

- > *Windows XP SP1, and i removed the workstation from AD and added it*
- > *back. I thought it might be a secure channel thing but I was wrong.*
- > *I am logging into the domain when this happens.*

Did the client change his/her password?

Did you try recreating the mail profile outright?

>

> *"Lanwench [MVP – Exchange]" wrote:*

>

>> *Hank wrote:*

>>> *Hi, we have Exchange 2000 and only one client gets access denied*  
>>> *connecting to Exchange when the Outlook 2002 client is configured*  
>>> *for password authentication. When Outlook 2002 is configured for*  
>>> *'none', it prompts for credentials and access is granted. Same*  
>>> *credentials. For some reason the credentials the user logs in with*  
>>> *are not being passed to Exchange.*

>>>

>>>

>>> *Any ideas?*

>>

>> *What client OS version & SP level?*

>> *If Win2k/XP Pro, does the computer belong to the domain, and is the*

>> *user logging into the domain, or a local account?*