

Re: Problem sending emails

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2004-11/0308.html>

From: Josh Fooks [MSFT] (jfooks_at_online.microsoft.com)

Date: 11/22/04

Date: Mon, 22 Nov 2004 14:52:22 -0800

Hi John,

You might be seeing two separate issues here? If this worked at one point, you may want to review the security you've put into place and undo it to see if operations return to normal. Something else you might check out is this article:

284934 XADM: An Event ID 1029 Message Is Logged After You Install Exchange 2000

<http://support.microsoft.com/?id=284934>

The 5.7.1 event you're seeing is usually a permissions related issue on the SMTP virtual server. Ensure that the "access" tab is setup with the following permissions:

AUTHENTICATION

Anonymous – required

Basic – only required if you have users using POP3/IMAP4

Integrated – required in most situations

CONNECTION

"all except the list below" – 99% of the time this will be just fine

ACCESS

only the list below – the other setting will make you an open relay and you don't want that

allow all computers which successfully authenticate – this will be necessary in any org with more than one Exchange server.

Of course, this is just general advice and there is undoubtedly a much more precise answer I could give you if I knew more information such as the layout of your Exchange org, etc...

–Josh

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microsoft.public.exchange.connectivity: Re: Problem sending emails

confers no rights.

"John" <John@nospam.infovis.co.uk> wrote in message
news:%23NtHV1mzEHA.3804@TK2MSFTNGP10.phx.gbl...

> Hi

>

> Users are unable to send emails and are getting their mails returned with
> the following message;

>

> Your message did not reach some or all of the intended recipients.

> Subject: test

> Sent: 19/11/2004 09:55

> The following recipient(s) could not be reached:

> a-user@somedomain.com on 19/11/2004 09:55

> You do not have permission to send to this recipient. For assistance,
> contact your system administrator.

> <mydomain.com #5.7.1>"

>

> In addition, in the event log we are getting below messages. I suspect
> that

> both may be related. How can I fix this mail sending issue and the user
> rights issue below?

>

> Thanks

>

> Regards

>

>

> Event Type: Warning

> Event Source: MSExchangeIS Mailbox Store

> Event Category: Access Control

> Event ID: 1029

> Date: 11/11/2004

> Time: 00:28:35

> User: N/A

> Computer: SERVER

> Description:

> user1@mydomain.com failed an operation because the user did not have the
> following access rights:

>

> 'Delete' 'Read Property' 'Write Property' 'Create Message' 'View Item'

> 'Create Subfolder' 'Write Security Descriptor' 'Write Owner' 'Read

> Security

> Descriptor' 'Contact'

>

> The distinguished name of the owning mailbox is /O=FIRST

> ORGANIZATION/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=RECRUITMENT.

> The

> folder ID is in the data section of this event.

>

> For more information, click <http://www.microsoft.com/contentredirect.asp>.

> Data:

> 0000: 01 00 00 00 00 04 49 ebIË

>

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