

## RE: Service control error 7011

**Source:**

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.connectivity/2004-05/0191.html>

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**Date:** 05/07/04

Date: Fri, 07 May 2004 22:08:19 GMT

Look at this article:

<http://support.microsoft.com/support/kb/articles/q311/5/17.asp>

If you could, copy the entire event here and this will give us more information to query on to assist you.

Robert Lampkin, MCSE: Messaging  
Microsoft Exchange Support

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| Content-Class: urn:content-classes:message  
| From: "Rodney" <[anonymous@discussions.microsoft.com](mailto:anonymous@discussions.microsoft.com)>  
| Sender: "Rodney" <[anonymous@discussions.microsoft.com](mailto:anonymous@discussions.microsoft.com)>  
| Subject: Service control error 7011  
| Date: Wed, 5 May 2004 07:32:49 -0700  
| Lines: 10  
| Message-ID: <8c4301c432ad\$d78057a0\$a301280a@phx.gbl>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="iso-8859-1"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Thread-Index: AcQyrdeAfZK5+2OrTGmxwzOk170jtQ==  
| X-MimeOLE: Produced By Microsoft MimeOLE V5.50.4910.0300  
| Newsgroups: microsoft.public.exchange.connectivity  
| Path: cpmsftngxa10.phx.gbl  
| Xref: cpmsftngxa10.phx.gbl microsoft.public.exchange.connectivity:95733  
| NNTP-Posting-Host: tk2msftngxa11.phx.gbl 10.40.1.163  
| X-Tomcat-NG: microsoft.public.exchange.connectivity  
|

| I'm getting some really weird errors the last couple of  
| days on our Exchange 2003 server. Every 30 secs in the  
| system log it writes a error 7011 saying that a service is

microsoft.public.exchange.connectivity: RE: Service control error 7011

| timing out. It seems to be services related to IIS Admin  
| like pop3svc, w3svc, smtpsvc, etc. I rebooted this  
| morning and it seemed to correct it, then all of a sudden  
| it started doing it again. It's causing our information  
| store to go offline. I thought we had a bad message queue  
| so we renamed the old one and made another, but it right  
| back to it again. Does anyone know why it's doing this?  
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