

Sync contacts with a Public Contacts Folder

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Hello,

I have been asked to setup a Master Customer Contacts public folder. I was also asked if it was possible to have changes made to the Master Customer Contacts list automatically update people's Contacts folder in their Outlook.

Is it possible to tie specific contact entries in someone's Contacts folder to a public folder that would act as a master so it would update as changes to the Master Customer Contacts folder were made?

Not sure why people can't just use the Master Customer Contacts folder for this but I said I would see what I could find out.

Thanks,

Mike H.

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