

Re: exchange 2003 and outlook 2007 OWA

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.clients/2008-07/msg00054.html>

- *From:* Jorin van Mourik <JorinvanMourik@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 10 Jul 2008 04:02:03 -0700
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"Jorin van Mourik" wrote:

"SvenC" wrote:

HI Jorin,

I can't seem to connect my outlook 2007 to my webmail account. With outlook 2003 I had no problems. With outlook 2007 I get the following error:

Can't open your standardfolders for e-mail. You have to connect with Microsoft Exchange with your current profile before you can synchronise with your file with offline folders. (I tried to translate it from dutch so i dont know if this is the exact message you should get in english)

When I configured the profile, the connection was there. He recognized the server and my name. So then I started outlook and got the message above.

Please try to configure your profile manually.
Enter the exchange server name and your mailbox alias.
Click on Check names. Does your server and alias name get underlined which is a sign that your mailbox was found?
What is your current log on account. Is it the owner of that mailbox?

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Do you get a logon dialog?

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SvenC

What I do is this: Configuration screen --> email --> add new profile, called it webmail --> Now I have a screen called automatic accountconfiguration, I can put my name e-mail adress and password in here. I don't do that, I check the box for "Serversettings or extra servertypes configure manually" click next --> Now i can choose an E-mailservice, I choose Microsoft Exchange and click next --> Here I enter the Exchange server name and my username. Now I click more settings --> Now it takes a minute and then is says "no connection available" I click ok and in the next screen i click cancel --> In the next screen i choose the connection screen and ckeck the box "connect through HTTP with Microsoft Exchange", Then I click on proxy-settings of Exchange --> I enter the right URL, I check the box "Only connect to proxyservers wich has a certificate with the next principal-name in it" there I enter the same URL as before only with msstd: instead of https:// ----> then I click ok --> next screen apply and ok --> Now I'm in the settings of Microsoft exchange screen with the servername and my username --> now I click check names --> The servername and my username are underlined now. I click next and then complete. Now I choose "always connect with profile webmail". My username and password on my laptop are identical to my email username and password. So I should not get a logon screen.

When I start outlook I get the message: Can't open your standardfolders for e-mail. You have to connect with Microsoft Exchange with your current profile before you can synchronise with your file with offline folders.

I forgot to mention that I do this all the time with outlook 2003 and it works perfectly.