

Re: Local vs Internet Mail Problem

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.clients/2008-03/msg00161.html>

- *From:* "John Oliver, Jr. [MVP]" <jcoliverjr@xxxxxxxxxxx>
 - *Date:* Tue, 25 Mar 2008 23:37:14 -0400
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Seems the issue is with what account is set for default sending which in this case is most likely the ISP mail account. NDR stands for Non Delivery Report or bounce back as you call it. In addition, why don't you just host your own SMTP, centurytel.net on Exchange? This would make things much easier as the users would only have one mail account at this point.

—
John Oliver, Jr
MCSE, MCT, CCNA
Exchange MVP 2008
Microsoft Certified Partner

"mwebb" <mwebb@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:3BDEAF17-96E2-4F69-9EB9-6FAE052CA5A1@xxxxxxxxxxxxxxxxxxxx>

On each Outlook client there is one account that uses the ISP domain and points to the ISP mail servers on the Internet. For example: The user mwebb would use "mwebb@xxxxxxxxxxxxxx" as the mail box name and point at the servers "mail.nw.centurytel.net"

A second account uses the local domain and server. So mwebb would have a mail box of "mwebb@xxxxxxxxxxxxxx" and point to the Exchange server in the local domain.

Each account has its own set of folders in Outlook. I thought that if you wants to sent to the local account you would use the inbox associated with the local server and the Centurytel inbox for messages going to the Internet.

But everything is going to Centurytel.

I'm sorry but what does "NDR" stand for?

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"John Oliver, Jr. [MVP]" wrote:

So what are the mail accounts setup in Outlook for the users who are having issues? What is the NDR?

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John Oliver, Jr
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"mwebb" <mwebb@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:AB5448A6-6442-4099-AAAC-D3DDCB4B85A5@xxxxxxxxxxxxxxxxxxxx

I have a Win2003 domain with Exchange 2003 SP2. Email clients are Outlook 2007.

We use Exchange for local email in the domain and public folders. But we also have some clients that use email through our ISP using the ISP domain. I have setup in Exchange the Internet Mail smtp connector for the clients that need Internet mail. The Outlook clients have an account with that points to the ISP email servers and an account that points to the local Exchange server.

Receiving email is not a problem but sending is. In the clients that need both local and Internet mail all email regardless of address is sent to the ISP server and the local email, as you would foresee, is bounced back.

How can I configure Exchange Outlook or both so that email sent to local

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domain mail boxes go to Exchange and other email to th ISP servers?

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