

Re: OL2003 OAB: Exceeded the download limit set by your administra

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.clients/2006-11/msg00046.html>

- *From:* Sam Jones <Sam.Jones@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 7 Nov 2006 16:41:01 -0800
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I'm seeing the exact same error message as Brian, however it's intermittent, and in a slightly different environment.

When manually attempting to download the address book in cached mode, all users are getting the 0x80070005 error (exceeded download limit, etc.). If I close Outlook, delete the six oab files under C:\Documents and Settings\%username%\Local Settings\Application Data\Microsoft\Outlook and restart Outlook, it eventually starts downloading the oab files. However, the problem will then reoccur a few hours or weeks later.

I'm running Exchange 2003 SP2 on Win2K3 SP1 and Outlook 2003 SP2 on all the workstations. I've tried Oabinteg.exe and everything looks good. Any suggestions on how to troubleshoot this?

-Sam

"Dave Goldman [MSFT]" wrote:

Sounds like a permissions issue to me. You are unable to limit the amount of users that you want to download anything from your system folders. If you look at the error that you have listed in the send/receive its an access denied error:

```
C:\WINDOWS\system32>err 0x80070005
# for hex 0x80070005 / decimal -2147024891
ecAccessDenied ec.h
ecPropSecurityViolation ec.h
MAPI_E_NO_ACCESS mapicode.h
E_ACCESSDENIED winerror.h
```

You might want to see if these users are part of a group that have deny access to your information store.

Dgoldman

"neo [mvp outlook]" <neo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

Re: OL2003 OAB: Exceeded the download limit set by your administra

news:Oufv2v2\$GHA.4864@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Only thing that comes to my mind is an administrative template that is used in a group policy. The registry keys that could be set are mentioned in

<http://www.microsoft.com/technet/prodtechnol/sms/sms2003/deploy/deploymexch2003oabusingsms.ms>

<brian@xxxxxxxxxxxxxxxxxxxx> wrote in message

news:1162565083.818051.181250@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have 2 users that currently receive the following error during a Send/Receive:

Task 'Microsoft Exchange Server' reported error (0x80070005) : 'The Offline Address Book could not be updated because you have exceeded the download limit set by your administrator. Please try again later.'

Servers are Exchange 5.5 SP4. As far as I know we have no limit set on the servers for OAB download limits.... didn't know there were any limits I could set.

Anyone seen this issue? Any ideas on fixing? My desktop support folks tell me a new Outlook profile doesn't seem to fix it. Let me know!