

Re: Outlook client fails to connect to Exchange Server 2000 but OW

Thanks for your response :) Sir

We have a single MS Exchange Server 2000 which works as a member server in our domain. Now the problem is that it restarted once due to some problem

More info there might help...

***** The server is IBM eServer x225 running Windows 2000 Advanced Server with 3 NIC's now, onboard Broadcom NIC which is assigned a static address 192.168.0.230/24, the 2nd NIC Compex make connected to public network

I would not recommend that. Get a router / firewall and use a single NIC ... otherwise you have to be using RRAS/NAT, and I really don't see the value in making your server do that. If you must, then see <http://support.microsoft.com/?kbid=299801> and make sure you've got it configured properly.

and a 3rd from Intel as backup and is not used coz the Compext NIC was had problems some time ago but recntly was functioning smoothly.

So this one is disabled, right? If not, disable it. Or remove it.

The error LED was turned on so I spoke to local

support guys and they asked for some time

Not sure what that means. I guess you mean that they worked on it? What exactly did they do?

and during this the server restarted.

All by itself?

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and since then Outlook clients are unable to connect to it

What errors? *****there were a lot of errors but I found this one more relevant

but OWA works. Now I had an error in the log saying MAPI cannot load emsabp.dll

Which log? *****The error was in the Application log.

so what I did was searched for the file and found emsabp32.dll so what I did was made a copy of it and renamed it to emsabp.dll, all the errors have vanished but the problem still remains, I can access exchange thru OWA but not thru Outlook client.

I will mention a few errors below.

Application Log

Event Id: 1005

Source: MExchangeSA

Unexpected error <<0xc1050000 – Network problems are preventing

connection to the Microsoft Exchange Server computer.

Contact your

system administrator if this condition persists. MAPI was unable to

load the information service emsabp.dll. Be sure the service is

correctly installed and configured. Microsoft Exchange

Address Book

ID no: 00040380-0000-00000000>> occurred.

Was this before or after the local support guys did whatever they did?

Event Id: 8197

Source: MExchangeFBPublish

Error initializing session for virtual machine MAIL. The error

number is 0x80040111. Make sure Microsoft Exchange Store is running.

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But it is, right? You can mount the stores, and open mailboxes in OWA...

System Log
Information Event
Event Id: 6006
The description for Event ID (9) in Source (b57w2k) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. The following information is part of the event: ,
Broadcom
NetXtreme Gigabit Ethernet.

I think this is a big part of your problem, and is probably related to your network config (which again I do not recommend). You might post an unedited ipconfig /all from the server.

Event Id: 36871
The description for Event ID (36871) in Source (Schannel) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. The following information is part of the event:
server.

These errors no longer exist but still the connection to Exchange thru Outlook client fails whereas theres no problem with OWA I can send emails to anyone over the internet and receive also.

One more thing SIR I have not learnt Exchange yet, I am an MCSA though, and had to take care of the Exchange server while my colleague was out for his wedding and this is wht I hav ended up with. Plz help.

I'm curious as to what happened in the first place. Did the server

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just suddenly develop this problem? Outlook clients could connect, OWA worked, no errors in the event logs, and then ? The problem can't be due entirely to the server restarting; a restart alone shouldn't be causing errors.

Thanks in advance.

"Lanwench [MVP – Exchange]" wrote:

In
news:A6B10BCA-83CA-482D-903F-C8E2ED57E1C6@xxxxxxxxxxxxxx,
Shaf
<Shaf@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
typed:

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regards
Shafiuddin A Kazi