

Re: Unable to log into OWA despite using correct username and pass

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- *From:* TheDead1 <TheDead1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 20 Jun 2006 12:32:02 -0700
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Sergio,

Your fix worked for me as well. You should post your instruction here as well. Any clue as to what caused this to fail all of a sudden?

"Sergio Ricci" wrote:

Lee,

Thanks for your post. I tried pretty much every combination of login I could think of without success.

However, I have just recently nailed the issue. It was to do with the Forms Based Authentication feature. I essentially disabled it and then re-enabled it and that appears to have resolved the issue.

Thanks all the same for taking the time to read the post and respond. It's appreciated.

Sergio

"Lee Derbyshire" <email.a@t.leederbyshire.d.0.t.c.0.m> wrote in message news:OfTMH0EIGHA.4508@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Sergio Ricci" <name@xxxxxxxxxxx> wrote in message news:ukvREgAIGHA.3304@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Exchange 2003 Std on MS Windows 2003 SBS Premium w/
SP1

Hi,

As of yesterday, nobody seems to be able to log into Exchange 2003 via the OWA interface despite using the correct username and password. The

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OWA login page is displayed correctly but when trying to login users get the following in red over the username and password fields:

"You could not be logged on to Outlook Web Access. Ensure that your user name and password are correct, and then try again."

The issue is affecting all accounts including the 'Administrator' account.

I confirm that the 'IUSR_<servername>' and 'IWAM_<servername>' accounts appear OK (i.e. not locked out and login times are correct). I have reset the passwords for both accounts and synched them using the 'adsutil.vbs SET' and 'synchiwam.vbs' utilities as a precaution but with no success.

I have checked the event logs and there doesn't appear to be any entries that relate to this issue (i.e. no entries that specify that there was an attempt to log in using an incorrect username and/or password).

Access to Exchange via Outlook 2003 from client computers appears to be working normally.

Can anyone suggest possible reasons and, more importantly, how to resolve this issue? I believe the issue is IIS related but would welcome any suggestions/comments.

Thanks in advance for any help.

Sergio

Have you tried logging in with DOMAIN\USERNAME instead of just USERNAME ?

At some time in the past, you may have customized your logon page so that you don't have to type in the domain name; but there has recently been an Exchange update that replaces a lot of the standard owa files with new ones.

Lee.

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Outlook Web Access for PDA and WAP:
www.leederbyshire.com
