

## Re: Outlook 2003 Client messages stay in Outbox

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.clients/2005-04/msg00267.html>

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- *From:* "ez2slip" <[ez2slip@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:ez2slip@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 25 Apr 2005 03:51:02 -0700
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"Lanwench [MVP – Exchange]" wrote:

> ez2slip wrote:

>> I am running Exchange 2003 with Win2K and XP clients running Outlook  
>> 2003. I recently setup rpc over http (single server setup) and have  
>> successfully configured some XP laptops to access Exchange this way.  
>> A couple of days ago I configured an Exchange mailbox on an XP laptop  
>> for rpc over http. At just about the same time, the same user's  
>> workstation (running Win2K and Outlook 2003) stopped sending  
>> messages. All outgoing messages stay in the Outbox, and the Exchange  
>> server never sees them. The same mailbox can be retrieved via OWA as  
>> well as the laptop using rpc over http (no messages are seen in the  
>> Outbox when the mailbox is retrieved using these platforms). These  
>> platforms send messages with no issues.  
>> The Send/Receive operation completes on the affected workstation  
>> without errors.  
>> This is the first time I have configured rpc over http on an XP  
>> laptop where the same mailbox was already configured on a Win2K  
>> machine. I don't know whether there's a connection.  
>> Does anyone have any suggestions?  
>> Thanks  
>> CM

>  
> What's the status of the connection/sync/update, in the lower right hand  
> corner of the OL2003 window on the laptop? It should say "connected" if you  
> are indeed connected....  
> Did you check for any sync errors in the folders in OL2003? If you/they  
> press F9, does it update/sync?  
> If you disable cached mode, delete the OST file, re-enable cached mode, what  
> happens?

>  
>  
>  
Hello

Connection status is 'connected'. There are no sync issues at all – no  
local, no conflicts, no server errors. I have tried going from cached to

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non-cached modes with no success. This morning I deleted the ost file and opened in non-cached mode with the same result. I then changed it to cached mode. Once the mailbox had copied locally it showed an empty Outbox. But when I sent a new message, it appeared in the outbox and stayed there through several Send/Receive attempts. Obviously, the Exchange server isn't seeing the contents of the outbox, as it is empty when you delete the cache and then repopulate it from the server. Any other thoughts?

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• **Follow-Ups:**

- ◆ **Re: Outlook 2003 Client messages stay in Outbox**  
◇ From: Lanwench [MVP – Exchange]

• **References:**

- ◆ **Outlook 2003 Client messages stay in Outbox**  
◇ From: ez2slip
  - ◆ **Re: Outlook 2003 Client messages stay in Outbox**  
◇ From: Lanwench [MVP – Exchange]
- Prev by Date: **Re: How to embed username/pwd in OWA URL**
  - Next by Date: **Wrong timestamp in OWA**
  - Previous by thread: **Re: Outlook 2003 Client messages stay in Outbox**
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