

## RE: OWA Client Access

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Hi Customer,

Thanks for your update.

I truly understand your concern. However, I am afraid the behavior is by design and there isn't efficient way to workaround your request. Let me have a further explanation about the way Outlook Web Access authenticate users.

When user login the Outlook Web Access <http:// name>/exchange>, the system will automatically match the user account as the Windows Logon name. Exchange then uses the user name and password information to look up the full URL to the user's mailbox in the Microsoft Active Directory? directory service. Finally, Exchange routes the user to the correct mailbox.

There indeed is a way to redirect default OWA Exchange Web Page from <http:// name>/exchange> to <http:// name>/exchange/general>; however, the setting is configured in Internet Information Service (IIS) console and is designed for all the users instead of only specific user like: User1 User2 User3 User4. It means if your domain have fifth user User5, when he login OWA, it will also access <http:// name>/exchange/general> automatically. The detailed steps are as the following.

1. Open IIS Manager in Exchange Server.
2. Expand Default Web Site, right click Exchange Virtual Directory, click Properties.
3. In Virtual Directory tab, check I<sup>o</sup>A Directory located in this computer;±, input <http:// name>/exchange/general> in Local Path.
4. Close the console and restart the IIS Service.

Hope this helps. I highly appreciate your understanding and cooperation.  
Thanks!

Lee Li  
Microsoft Online Partner Support

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