

Problems with Outlook 2002

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I am running Exchange 5.5 on top of W2K. I also have clients that run Outlook 2002 and I am running Trend Micro ScanMail 3.81. Starting with myself I have two messages in my INBOX that I cannot open or delete. When I try to delete it I get a message back that says "ITEM COULD NOT BE DELETED. IT WAS EITHER MOVED OR ALREADY DELETED OR ACCESS WAS DENIED". Ever since that message showed up in my INBOX that has been the start of my problems. Now when I highlight my INBOX in the lower left hand corner it says I have twenty (20) items (true) and 4294967273 items unread (false). I (and others also) keep receiving messages that says that we are out of space due to too many messages, even after we have cleaned all of my boxes out.

So far I have scanned for viruses on the exchange server using ScanMail to scan the mailboxes. It found three viruses in mailboxes. I have also stopped the ScanMail virus software on the exchange server and tried to delete the messages out of my INBOX but that has not worked.

Does anyone have any ideas?